Data sheet

Cisco public



Cisco IP DECT 6800 Series

Contents

Product overview	3
An affordable way to purchase hardware	4
Cisco IP DECT 6823 and 6825 Handset Features and Benefits	4
Platform support	12
Licensing	13
Ordering information	13
Ordering DECT Bundles	15
Warranty	16
Cisco environmental sustainability	16
Cisco Capital	16
More information	16



The Cisco® IP DECT 6800 Series is a simple, mobile voice system for use in a wide range of work locations on Cisco Webex Calling, Webex Calling Carrier, Cisco Broadworks and approved Unified-Communications-as-a-Service (UCaas) platforms.

Product overview

Cisco IP DECT Phone 6800 Series Product Overview

The Cisco IP DECT 6823 and Cisco IP DECT 6825 Handsets are designed for use with the Cisco IP DECT DBS-110 Single-Cell Base Station, Cisco IP DECT DBS-210 Multi-Cell Base Station and Cisco IP DECT Phone RPT-110 Repeater. Together, these products enable the convenience of a mobile DECT solution for Voice-over-IP (VoIP) service. The Cisco IP DECT 6800 Series supports many phone numbers and handsets in a system that can grow from a small store front to cover the largest locations by adding more base stations and repeaters to the network.

Installing the system is straightforward in most locations: please consult the deployment guide, which offers best practices for a successful deployment. Each handset comes with a site survey tool that provides a graphical green, yellow or red indicator of signal strength throughout the workplace. Base stations and repeaters may be wall or surface mounted with an optional mounting kit or set up to stand on a table or shelf with an footstand included in each gift box. Each handset supports one or two lines and systems may be installed to enable a few, dozens or hundreds of handsets.

The 6823 and 6825 handsets have a sleek, comfortable design that clips to a belt or fits easily into a user's pocket as they move about the workplace. The high resolution, graphical color display provides an intuitive user experience: calls may be answered quickly and features such as transfer, conference and hold may be activated with confidence. Each handset supports wide band audio, long talk time in an attractively priced, high performance system. There is also a ruggedized version of the 6825 that is IP65 rated and designed to work well in dusty or moist environments.

The 6825 offers these advantages that are not provided by the 6823:

- A high resolution display
- Backlit keypad keys
- Bluetooth LE 4.1 for headsets
- An emergency button for inter-network notifications

Note: Not all call control systems support single cell and multi-cell. Check with your call control provider about whether they support the different deployment models offered in this data sheet.

An affordable way to purchase hardware

Cisco Webex Hardware as a Service provides a new way to purchase hardware with a simple, scalable and flexible way to pay. Stay up to date with the latest models of IP Phones and Webex Devices to enhance collaboration and create workspaces for the future. And get ready for all the power of Cisco's unified cloud platform! Learn more about Webex Hardware as a Service and the devices available.

Click here to access the Webex Hardware as a Service data sheet.

Cisco IP DECT DBS-110 Single-Cell Base Station, DBS-210 Multi-Cell Base Station and RPT-110 Repeater

The Cisco IP DECT DBS-110 Single-Cell Base Station allows up to 30 SIP registrations per unit and up to 2 base stations and 12 repeaters per system. At its maximum size a DBS-110 system supports 20 concurrent narrowband or 10 concurrent wideband calls.

The Cisco IP DECT DBS-210 Multi-Cell Base Station may be installed as a single cell solution that can grow up to a large system with 254 integrated base stations that supports up to 1000 SIP registrations and 2000 calls.

The Cisco IP DECT RPT-110 Repeater extends the connectivity range of handsets registered to the Base Stations. Each Base Station and Repeater has a signal radius of 50 meters (164 feet). The Deployment Guide provides more detail on how combinations of Base Stations and Repeaters may be installed to satisfy different signaling coverage scenarios.

The DBS-110 Single-Cell Base Station, DBS-210 Multi-Cell Base Station and RPT-110 Repeater are supported in the follow frequency ranges:

- 1880 1900 MHz (Australia and New Zealand reduced power 22 dBM)
- 1880 1900 MHz (E.U. and APAC)
- 1920 1930 MHz (U.S. and Canada)

Each handset is programmed to the one of the frequency ranges above when registering to a Base Station for the first time.

Cisco IP DECT 6823 and 6825 Handset Features and Benefits

Table 1. Features and Benefits for Cisco IP DECT 6823 and 6825 Handsets

Feature	Benefits
Hardware features	
Ergonomic design	An easy-to-use interface that provides a traditional Digital Enhanced Cordless Telecommunication (DECT) telephony-like user experience
Graphical display	6823: 1.7 in. (4.3 cm) 128 x 160 pixels, 64K TFT display 6825: 2.0 in. (5.0 cm) 240 x 320 pixels, 64K TFT display Both handsets: 3-color MWI LED

Feature	Benefits
Handset (HAC)	 All 6825 Handsets are Hearing-Aid-Compatible (HAC) and meet Federal Communications Commission (FCC) loudness requirements for the Americans with Disabilities Act (ADA) You can meet Section 508 loudness requirements by using industry-standard inline handset amplifiers such as Walker Equipment W-10 or CE-100 amplifiers HAC compliant - FCC part 68 and Australia S040
Headset	6825 only: Bluetooth LE 4.1 6823 and 6825: 3.5 mm wired headset, iPhone compliant The 6800 series provides exceptional noise isolation when used with a Cisco Headset For more information about Cisco's headset offer: https://www.cisco.com/c/en/us/products/collaboration-endpoints/headsets/index.html
Volume control	A volume-control toggle provides easy decibel-level adjustments of the handset, monitor speaker, and ringer
Full-duplex speakerphone	A full-duplex speakerphone gives you flexibility in placing and receiving calls. For added security, the Audible Dual-Tone Multi-Frequency (DTMF) tones are masked when the speakerphone mode is used
Handset charging cradle	The charging cradle holds the phone in a single position. The charging cradle comes with a USB Type-A connector to directly connect the power adapter of your choice (see ordering information in Table 6 in this document). The charging adapter is 5V, 2A
Wall-mountable	The handset is wall-mountable, with a separate orderable SKU
Keys	28 total keys 0-9, # and * keys 3 soft keys Five-way navigation and select Answer and end call keys 1 alarm key on top of the device Volume up and down keys Mute key Speakerphone key Menu key
Power	Battery type: rechargeable Lithium Ion Cradle charging time: 6 hours Talk time: 17 hours (NB), 12 hours (WB) Idle time: 200 hours Adaptor plugs: E.U., U.S., Australia, U.K. (other countries available; see ordering information in Table 6) Both 6825 and 6823 uses same battery type
Full lines supported	6823 and 6825: 2 lines (SIP registrations)

Feature	Benefits		
CODECs	6823 and 6825 Handset: • G722 codec for HD audio • G726 codec for narrow band audio • HD audio speakerphone		
Language support	 Croatian Czech Danish Dutch English (American) English (United Kingdom) French (France) German Hungarian Italian Norwegian Polish Portuguese (Portugal) Serbian (Republic of Serbia) Serbian (Republic of Montenegro) Spanish (Spain) Slovak Swedish Slovenian Turkish 		
Multiple ring tones	The phones support user-adjustable ring tones		
Security	CAT-iq 2.1 security support		
Physical dimensions (H x W x D)	4.6 in. x 1.8 in. x 0.78 in. (117 mm x 46 mm x 20 mm)		
Weight	6823 and 6825: 3 oz. (86 g)		
Display	6823: 1.7 in. (4.3 cm) 128 x 160 pixels, 64K TFT display 6825: 2.0 in. (5.0 cm), 240 x 320 pixels, 64K TFT display		
Phone casing composition	Polycarbonate Acrylonitrile Butadiene Styrene (ABS) textured plastic		
Power requirements	5V/2A, Type USB-A for power and additional power adapter for charging the handset. Interoperable optional AC-to-DC country-specific power supplies (such as the CP-6825-PWR-NA= for North America)		

Feature	Benefits
Operational temperature	32° to 113° F (0° to 45° C)
Nonoperational temperature shock	14° to 140° F (-10° to 60° C)
Humidity	Operating 10% to 90%, noncondensingNon-operating 10% to 95%, noncondensing
Ruggedized Version	The 6825 Ruggedized Handset is rated for IP65 Deployments. • IP65 rating means "dust tight" and protected against water projected from a nozzle.
DECT certification and compliance for 6823 and 6825	Regulatory compliance: CE Markings per directives 2014/30/EU and 2014/35/EU Safety: EICG6950-1:2005 (2 nd Edition); AM1:2009 (CE, U.S. and Canada) EN60950-1:2006/ A1:2010 + A11:2009 +A1 2010 +A12: 2011 +A2: 2013 (Australia and New Zealand) CB Certificate UL 62368-1 (U.S., Canada) EU EMC EN301489-1 V2.2.0, EN 301489-6 V2.2.0, EN 301 489-3 v2.1.1 and EN 301 489-17 v3.2.0 (CE) EU SAR EN/IEC 61109-1/-2 including EN50360: A1 2010, EN 50385: 2002 (CE) EU SAR EN/IEC 61109-1/-2 including EN50360: A1 2010, EN 50385: 2002 (CE) EU RF EN301406 V2.2.2, EN 300 328 v2.1.1; EN 301 893 v2.1.1 and EN 300 440 v2.1.1 (CE) AU EMC (CISPR 32) AU Safety AS/NZS 60950-1:2011 AU SAR EN/IEC 62209-1 (same as EU) US FCC Part 15D US FCC Part 15D US FCC ID certificate US SAR OET 65 IEEE 1528 CA ICES-003 Issue 5:2012 CA RSS-213 Issue 2:2015 CA IC certificate CA RSS-102 (SAR) CA IC REL registration EMC - Emissions 47CFR Part 15 (CFR 47) Class B ENS5032: 2015_CCR1:2016 Class B ENS5032: 2015+AC:2016 ICES003 Class B EN61000-3-2:2014 and IEC 61000-3-2:2014 EN61000-3-3:2013 and IEC61000-3-3:2013 VCCI Class B EMC - Immunity ENS5024 CISPR24

Feature	Benefits
	Telecom
	• FCC Part 68 HAC
	• CS-03-HAC
	• AS/ACIF S004
	• AS/ACIF S040
	• NZ PTC 220
	Bluetooth
	• EU EMC EN 301489-17 V3.2.0
	• EN301489-1 V2.2.0 for BT
	• AU RF AS/NZS 4268:2012
	US FCC Part 15.247 for BT
	• CA RSS-247
	Industry standards: IEEE 802.3 Ethernet, IEEE 802.3af
	Industry standards: Cat IQ 2.1 compliant



Figure 1. Cisco IP DECT 6823 Handset



Figure 2. Cisco IP DECT 6825 Handset



Figure 3.Cisco IP DECT 6825 Ruggedized Handset

Cisco IP DECT DBS-110 Single-Cell Base Station, DBS-210 Multi-Cell Base Station and RPT-110 Repeater Features and Benefits

The specifications described in Table 2 apply to all three devices except where noted.

Table 2. Table 2 lists the features and benefits of the Cisco IP DECT DBS-110 Single-Cell Base Station, Cisco IP DECT DBS-210 Multi-Cell Base Station and Cisco IP DECT Phone RPT-110 Repeater.

Feature	Detail Detail
Unit Capacity: Single-Cell Mode	DECT 110 Single-Cell Base Station: • Up to 30 SIP Registrations • Up to 10 Concurrent Calls DECT 210 Multi-Cell Base Station: • Up to 30 SIP Registrations • Up 10 Concurrent Calls
Multi-Cell Mode:	DECT 110 Single-Cell Base Station in Dual Cell mode with 2 Base Stations Deployed: • Up to 30 SIP Registrations • Up to 20 Concurrent Calls DECT 210 Multi-Cell Base Station with 254 Base Stations Deployed: • Up to 1000 SIP Registrations • Up to 2000 Concurrent Calls
Base Stations and Repeaters Single-Cell Mode:	DECT 110 Single-Cell Base Station: • 1 Base Station • Up to 6 Repeaters DECT 210 Multi-Cell Base Station: • 1 Base Station • Up to 3 Repeaters
Multi-Cell Mode	DECT 110 Single-Cell Base Station in Dual Cell Mode: • Up to 2 Base Stations • Up to 12 Repeaters DECT 210 Multi-Cell Base Station: • Up to 254 Base Stations • Up to 100 Repeaters

Feature	Detail
Audio	• Codecs: G.711 (A-law and mu-law), G.722.2, G.726, G.729 (a and ab), OPUS
Dimensions	• 4.75 in. x 4.75 in. x 1.2 in. (121 mm x 121 mm x 31 mm)
Weight	• 6 oz (167g) • With stand - 8.2 oz (231g)
Network	 Cisco Discovery Protocol (CDP) DNS: A record (RFC 1706), SRV record (RFC 2782) Dynamic Host Configuration Protocol (DHCP) (RFC 2131) IPv4 (RFC 791) Link Layer Discovery Protocol (LLDP) MAC address (IEEE 802.3) Name Authority Pointer (NAPTR) Network Address Translation (NAT) traversal, Session Traversal for NAT and serial tunnel (STUN) Simple Network Time Protocol (SNTP) (RFC 2030) SIP protocol support (RFC 3261 and companion RFCs) User Datagram Protocol (UDP) / Transmission Control Protocol (TCP)
Ethernet	 Internal Single Port - 10/100 BASE-T IEEE 802.3 Power over Ethernet (PoE) - minimum IEEE 802.3: Power class 2 (3.84 - 6.49W)
Security	 Certificates Digest authentication Encrypted configuration files HTTPs secure provisioning Media encryption via Secure Real-Time Transport Protocol (SRTP) Password-protect handset Secure call Transport Layer Security (TLS)
Call control and audio features	 Anonymous call Anonymous call rejection Attended transfer Auto-answer Barge call (shared line) Blind transfer Call forwarding Call history (up to 50 entries) Call hold / resume Call park Call return Call swap (to/from) Call transfer Call waiting Caller ID Cisco BroadWorks® Directory DTMF dialing Distinctive ringing

Feature	Detail
	Do not disturb Emergency call Full duplex speakerphone Hold / resume HTTPS Key lock Local phonebook Make a call over any line Message waiting indicator Narrowband / wideband codecs Phonebook search, import, export Receive a call over any line Receiver volume control Redial Remote phonebook / Lightweight Directory Access Protocol (LDAP) Ringer volume control Ringtone selection Shared line / multi-line Speed dial SRTP Support for provisioning / upgrade Three-way conference
Directory	 250 entries Call history (missed, placed, and received), up to 50 entries Cisco BroadSoft® directory Local phonebook XML / LDAP remote directory
Management	 Auto-provision via TFTP, HTTP, or HTTPs for mass deployment Configuration: Browser, phone, auto-provision Packet capture Remote configuration and monitoring of handsets



Figure 4.

From top to bottom, Cisco IP DECT Phone RPT-110 Repeater, Cisco IP DECT DBS-210 Multi-Cell Base Station and Cisco IP DECT DBS-110 Single-Cell Base Station

Platform support

Table 3 lists the multiplatform software supported by the Cisco IP DECT DBS-210 Multi-Cell Base Station, Cisco IP DECT Phone DBS-110 Single-Cell Base Station and Cisco IP DECT Phone RPT-110 Repeater.

Table 3. Features and Benefits for Multiplatform Phone Firmware supported by the Cisco IP DECT DBS-110 Single-Cell Base Station, Cisco IP DECT DBS-210 Multi-Cell Base Station and Cisco IP DECT Phone RPT-110 Repeater.

Platforms supported	6823	6825	DBS-110	DBS-210	RPT
Cisco Webex Calling	Yes	Yes	Yes	Yes*	Yes
Webex Calling Carrier	Yes	Yes	Yes	Yes*	Yes
Cisco BroadWorks	Yes	Yes	Yes	Yes	Yes
Asterisk	Yes	Yes	Yes	Yes	Yes
Metaswitch	Yes	Yes	Yes	Yes	Yes

Licensing

The Cisco IP DECT Phone 6800 Series is covered by the Cisco End User License Agreement.

Ordering information

Table 4 provides ordering information for the phones and their accessories.

 Table 4.
 Ordering Information

Part number	Product description
CP-6823-3PC-BUN-NA	Cisco IP DECT Phone Bundle, Cisco IP DECT 6823 Handset and Single-Cell Basestation, North America Power Adapter
CP-6823-3PC-BUN-UK	Cisco IP DECT Phone Bundle, Cisco IP DECT 6823 Handset and Single-Cell Basestation, United Kingdom Power Adapter
CP-6823-3PC-BUN-CE	Cisco IP DECT Phone Bundle, Cisco IP DECT 6823 Handset and Single-Cell Basestation, Continental Europe Power Adapter
CP-6823-3PC-BUN-AU	Cisco IP DECT Phone Bundle, Cisco IP DECT 6823 Handset and Single-Cell Basestation, Australia Power Adapter
CP-6823-3PC-K9=	Cisco IP DECT 6823, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, No Power Adapter
CP-6823-3PC-NA-K9=	Cisco IP DECT 6823, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, North America Power Adapter
CP-6823-3PC-CE-K9=	Cisco IP DECT 6823, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, Continental Europe Power Adapter
CP-6823-3PC-AU-K9=	Cisco IP DECT 6823, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, Australia Power Adapter
CP-6823-3PC-UK-K9=	Cisco IP DECT 6823, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, United Kingdom Power Adapter
CP-6825-3PC-BUN-NA	Cisco IP DECT Phone Bundle, Cisco IP DECT 6825 Handset and Multi-Cell Basestation, North America Power Adapter
CP-6825-3PC-BUN-UK	Cisco IP DECT Phone Bundle, Cisco IP DECT 6825 Handset and Multi-Cell Basestation, United Kingdom Power Adapter
CP-6825-3PC-BUN-CE	Cisco IP DECT Phone Bundle, Cisco IP DECT 6825 Handset and Multi-Cell Basestation, Continental Europe Power Adapter
CP-6825-3PC-BUN-AU	Cisco IP DECT Phone Bundle, Cisco IP DECT 6825 Handset and Multi-Cell Basestation, Australia Power Adapter
CP-6825-3PC-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, No Power Adapter
CP-6825-3PC-NA-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, North America Power Adapter

Part number	Product description
CP-6825-3PC-CE-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, Continental Europe Power Adapter
CP-6825-3PC-AU-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, Australia Power Adapter
CP-6825-3PC-UK-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, United Kingdom Power Adapter
CP-6825-RGD-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, No Power Adapter, Ruggedized
CP-6825-RGD-NA-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, North America Power Adapter, Ruggedized
CP-6825-RGD-CE-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, Continental Europe Power Adapter, Ruggedized
CP-6825-RGD-AU-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, Australia Power Adapter, Ruggedized
CP-6825-RGD-UK-K9=	Cisco IP DECT 6825, Standard Handset, Battery, Cradle, Multiplatform Phone Firmware, United Kingdom Power Adapter, Ruggedized
CP-6825-BAT=	Cisco IP DECT 6825, Li-Ion Battery, Also Compatible with Cisco IP DECT 6823
CP-6825-HC=	Cisco IP DECT 6825, Handset Cradle, Also Compatible with Cisco IP DECT 6823
CP-6823-PWR-NA=	Cisco IP DECT 6823, Power adapter for North America
CP-6823-PWR-CE=	Cisco IP DECT 6823, Power adapter for Europe Union
CP-6823-PWR-AU=	Cisco IP DECT 6823, Power adapter for Australia and New Zealand
CP-6823-PWR-UK=	Cisco IP DECT 6823, Power adapter for United Kingdom
CP-682X-PWR-NA=	Cisco IP DECT 6825, Power adapter for North America
CP-682X-PWR-CE=	Cisco IP DECT 6825, Power adapter for Europe Union
CP-682X-PWR-AU=	Cisco IP DECT 6825, Power adapter for Australia and New Zealand
CP-682X-PWR-UK=	Cisco IP DECT 6825, Power adapter for United Kingdom
CP-682x-WMK=	Wall mount kit for Cisco IP Phone 6800 Series Base Stations and Repeater
DBS-110-3PC-NA-K9=	Cisco IP DECT Base Station 110 Series, MPP, U.S. and Canada, 1920 - 1930 MHz, North America Power Adapter
DBS-110-3PC-CE-K9=	Cisco IP DECT Base Station 110 Series, MPP, European Union and APAC, 1880 - 1900 MHz, Continental Europe Power Adapter
DBS-110-3PC-AU-K9=	Cisco IP DECT Base Station 110 Series, MPP, Australia and New Zealand, 1880 - 1900 MHz - Reduced power 22dBm, Australia Power Adapter

Part number	Product description
DBS-110-3PC-UK-K9=	Cisco IP DECT Base Station 110 Series, MPP, United Kingdom, 1880 - 1900 MHz, United Kingdom Power Adapter
DBS-210-3PC-NA-K9=	Cisco IP DECT Base Station 210 Series, MPP, U.S. and Canada, 1920 - 1930 MHz, North America Power Adapter
DBS-210-3PC-CE-K9=	Cisco IP DECT Base Station 210 Series, MPP, European Union and APAC, 1880 - 1900 MHz, Continental Europe Power Adapter
DBS-210-3PC-AU-K9=	Cisco IP DECT Base Station 210 Series, MPP, Australia and New Zealand, 1880 - 1900 MHz - Reduced power 22dBm, Australia Power Adapter
DBS-210-3PC-UK-K9=	Cisco IP DECT Base Station 210 Series, MPP, United Kingdom, 1880 - 1900 MHz, United Kingdom Power Adapter
RPT-110-3PC-NA-K9=	Cisco IP DECT Repeater 110 Series, MPP, U.S. and Canada, 1920 - 1930 MHz, North America Power Adapter
RPT-110-3PC-CE-K9=	Cisco IP DECT Repeater 110 Series, MPP, European Union and APAC, 1880 - 1900 MHz, Continental Europe Power Adapter
RPT-110-3PC-AU-K9=	Cisco IP DECT Repeater 110 Series, MPP, Australia and New Zealand, 1880 - 1900 MHz - Reduced power 22dBm, Australia Power Adapter
RPT-110-3PC-UK-K9=	Cisco IP DECT Repeater 110 Series, MPP, United Kingdom, 1880 - 1900 MHz, United Kingdom Power Adapter

Ordering DECT Bundles

This is the most common method available for ordering these DECT phones.

The CP-6823-3PC-BUN bundle ships with:

- 1 IP DECT 6823 Handset with cradle and regional power adapter.
- 1 IP DECT DBS-110 Single-Cell Base Station with Regional DECT frequency and power adapter

The CP-6825-3PC-BUN bundle ships with:

- 1 IP DECT 6825 Handset with cradle and regional power adapter.
- 1 IP DECT DBS-210 Multi-Cell Base Station with Regional DECT frequency and power adapter

Note: The MAC address and Serial Number on the bundle's label are for the Base Station only. This is to provide an easy method to provision the base station with the call control system. The Base Station connects directly to the call control, the handsets and repeaters connect to the Base Station only.

Warranty

The Cisco IP DECT Phone 6800 Series is covered by a one-year limited hardware warranty.

Cisco environmental sustainability

Information about Cisco's environmental sustainability policies and initiatives for our products, solutions, operations, and extended operations or supply chain is provided in the "Environment Sustainability" section of Cisco's <u>Corporate Social Responsibility</u> (CSR) Report.

Reference links to information about key environmental sustainability topics (mentioned in the "Environment Sustainability" section of the CSR Report) are provided in the following table:

Sustainability topic	Reference
Information on product material content laws and regulations	<u>Materials</u>
Information on electronic waste laws and regulations, including products, batteries, and packaging	WEEE compliance

Cisco makes the packaging data available for informational purposes only. It may not reflect the most current legal developments, and Cisco does not represent, warrant, or guarantee that it is complete, accurate, or up to date. This information is subject to change without notice.

Cisco Capital

Flexible payment solutions to help you achieve your objectives

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More information

For additional details on Cisco Multi-Platform Endpoints, go to [https://www.cisco.com/c/en/us/products/collaboration-endpoints/ip-phone-6800-series/index.html]

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