2N® Helios IP Vario

Door Entry IP Intercom

Installation Manual

Version 2.3

www.2n.cz

The 2N TELEKOMUNIKACE a.s. is a Czech manufacturer and supplier of telecommunications equipment.

The product family developed by 2N TELEKOMUNIKACE a.s. includes GSM gateways, private branch exchanges (PBX), and door and lift communicators. 2N TELEKOMUNIKACE a.s. has been ranked among the Czech top companies for years and represented a symbol of stability and prosperity on the telecommunications market for almost two decades. At present, we export our products into over 120 countries worldwide and have exclusive distributors on all continents.

2N TELEKOMUNIKACE a.s. administers the FAQ database to help you quickly find information and to answer your questions about 2N products and services. On www.faq.2n.cz you can find information regarding products adjustment and instructions for optimum use and procedures „What to do if...".

2N TELEKOMUNIKACE a.s. hereby declares that the 2N® Helios IP Vario product complies with all basic requirements and other relevant provisions of the 1999/5/EC directive. For the full wording of the Declaration of Conformity see the CD-ROM (if enclosed) or our website at www.2n.cz.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The 2N TELEKOMUNIKACE a.s. is the holder of the ISO 9001:2009 certificate. All development, production and distribution processes of the company are managed by this standard and guarantee a high quality, technical level and professional aspect of all our products.

Content

1. Product Overview

Here is what you can find in this section:

Basic Features

2N® Helios IP Vario is a highly reliable IP door access intercom provided with a lot of useful above-standard functions. Supporting the SIP standard and being compatible with the leading IP PBX and telephone suppliers, **2N® Helios IP Vario** can make use of all VoIP services.

2N® Helios IP Vario can be equipped with a colour camera, which displays the calling person on the called party's video telephone or PC monitor.

2N® Helios IP Vario can be provided with up to 54 pre-programmed buttons. You can set up to three telephone numbers and time profiles for each of the buttons to increase the accessibility of the called party.

2N® Helios IP Vario can be equipped with a numerical keypad to be used as a code lock for lock switch activating or telephone/subscriber number dialling.

2N® Helios IP Vario is equipped with an electric lock switch. You can control the switch using a numerical keypad or, during a call, using any telephone set. An additional switch module can be installed if necessary. A wide range of settings allow for a variety of applications.

2N® Helios IP Vario can also be provided with RFID card reader modules.

2N® Helios IP Vario is very easy to install. All you have to do is connect the system into your LAN via a network cable and feed it from a 12 V power supply or your PoE supporting LAN.

Configure **2N® Helios IP Vario** using your PC via any web browser. Use the **IP**

Manager to manage extensive **2N® Helios IP Vario** systems easily and quickly.

Advantages of Use

- Bidirectional communication – acoustic echo cancelling
- Integrated colour camera
- Optional dial buttons including name tags with backlight
- Optional numerical keypad with backlight
- Integrated electronic lock switches with wide setting options
- Optional integrated RFID card reader module
- LAN (PoE) or external 12 V power supply
- Configuration via web interface or dedicated PC application
- SIP 2.0 support
- Up to 54 buttons pre-programmed buttons
- Up to 1999 telephone directory positions
- Up to 20 user time profiles
- Video codecs (H.263, H.263+, H.264, MPEG-4, JPEG)
- Audio codecs (G.711, G.729, G.722, L16/16kHz)
- HTTP server for configuration
- SNTP client for time synchronisation with server
- RTSP server for video streaming
- SMTP client for e-mail sending
- TFTP client for automatic configuration and firmware update

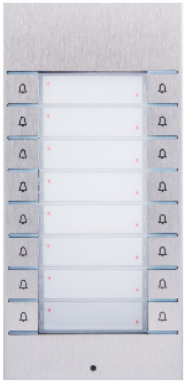
1.1 Components and Associated Products

Basic Units

			
Part No. 9137111(C)U 1 button control of one electric lock possibility of connecting card reader, extenders or information panel or additional switch	**Part No. 9137131(C)U** 3 buttons control of one electric lock possibility of connecting card reader, extenders or information panel or additional switch	**Part No. 9137161(C)U** 6 buttons control of one electric lock possibility of connecting card reader, extenders or information panel or additional switch	
			
Part No. 9137111(C)KU 1 button keypad control of one electric lock possibility of connecting card reader, extenders or information panel or additional switch	**Part No. 9137131(C)KU** 3 buttons keypad control of one electric lock possibility of connecting card reader, extenders or information panel or additional switch	**Part No. 9137161(C)KU** 6 buttons keypad control of one electric lock possibility of connecting card reader, extenders or information panel or additional switch	**Part No. 9137160(C)KDU** 6 buttons graphic display keypad control of one electric lock possibility of connecting card reader, extenders or information panel or additional switch

(C) = integrated camera

Extending Modules

		
Part No. 9135181E Extending module 8 buttons Dimension of the module 100 x 210 x 29 mm	**Part No. 9135182E** Extending module 16 buttons Dimension of the module 100 x 210 x 29 mm	**Part No. 9135310E** Info panel Backlit panel without buttons; used for insertion of a telephone directory, company logo, house number, etc.

Extenders

	
Part No. 9135301E Spare button name plate	**Part No. 9135311E** Info panel – name plate Replacing cover for four name tags. Helps you use a half of the extending module for insertion of a telephone directory, working hours, etc.
	
Part No. 9135302E Spare double-button name plate	

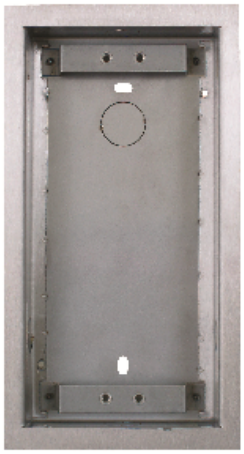
Tip

- All units can be surface mounted without needing any additional accessories.
- To make them even more robust and resistant, use a Vandal Resistant mask.

Caution

- For flush or outdoor mounting you need to use the accessories; see the Mounting Accessories subsection.

Mounting Accessories

		
Part No. 9135331E Surface 1-module roof **Dimensions:** (103 × 218 × 60) mm (W × H × D)	**Part No. 9135351E** Wall mounting boxwith 1-module frame **Dimensions:** (125 × 235 × 46) mm (W × H × D) **Wall hole:** (110 × 220 × 50) ±5 mm	**Part No. 9135361E** Wall mounting boxwith 1-module roof **Roof dimensions:** (129 × 240 × 41) mm (W × H × D) **Wall hole:** (110 × 220 × 50 ±5 mm
		
Part No. 9135332E Surface 2-module roof **Dimensions:** (203 × 218 × 60) mm (W × H × D)	**Part No. 9135352E** Wall mounting boxwith 2-module frame **Dimensions:** (225 × 235 × 46) mm (W × H × D) **Wall hole:** (210 × 220 × 50) ±5 mm	**Part No. 9135362E** Wall mounting boxwith 2-module roof **Roof dimensions:** (229 × 240 × 41) mm (W × H × D) **Wall hole:** (210 × 220 × 50 ±5 mm

The mounting accessories are made of stainless steel. For outdoor applications, the use of the roof is required unless weather protection is provided otherwise. The box with frame (without roof) allows for installation of **2N® Helios IP Vario** in indoor applications so that the unit does not practically stick out (up to 1 mm).

Internal Units

		
Part No. 91378365 **2N® Indoor Touch** - black The elegant internal touch panel, **2N® Indoor Touch**, is suitable for all **2N® Helios IP** intercoms. On the panel's display not only can you find out who is at the door, but also start a conversation with the visitor, open the lock or turn on the light in the entrance hall.	**Part No. 91378365WH** **2N® Indoor Touch** - white The elegant internal touch panel, **2N® Indoor Touch**, is suitable for all **2N® Helios IP** intercoms. On the panel's display not only can you find out who is at the door, but also start a conversation with the visitor, open the lock or turn on the light in the entrance hall.	
		
Part No. 91378366 **2N® Indoor Touch** - black WiFi The elegant internal touch panel, **2N® Indoor Touch**, is suitable for all **2N® Helios IP** intercoms. On the panel's display not only can you find out who is at the door, but also start a conversation with the visitor, open the lock or turn on the light in the entrance hall.	**Part No. 91378367** **2N® Indoor Touch** - black WiFi + NFC The elegant internal touch panel, **2N® Indoor Touch**, is suitable for all **2N® Helios IP** intercoms. On the panel's display not only can you find out who is at the door, but also start a conversation with the visitor, open the lock or turn on the light in the entrance hall.	**Part No. 91378368** **2N® Indoor Touch** - black NFC The elegant internal touch panel, **2N® Indoor Touch**, is suitable for all **2N® Helios IP** intercoms. On the panel's display not only can you find out who is at the door, but also start a conversation with the visitor, open the lock or turn on the light in the entrance hall.

VoIP Telephones

	
Part No. 91378357 Grandstream GXV3240 VoIP video telephone GXV3240 is the successor to the popular GXV3140 model, which allows comfortable video calls in the IP network. Touchscreen and keyboard control.	**Part No. 91378358** Grandstream GXV3275 VoIP video telephone GXV3275 is the successor to the popular GXV3175 model, which allows comfortable video calls in the IP network. Touchscreen control.

Electric Locks

		
Part No. 932070E BEFO 1211 12 V / 600 mA	**Part No. 932080E** BEFO 1221 with momentum pin 12 V / 600 mA For opening of the lock a short electrical impuls is sufficient, which unlocks the lock. Lock is then open until someone closes the door.	**Part No. 932090E** BEFO 1211MB with mechanical blocking 12 V / 600 mA Enables mechanically close or open the lock. When opened, the lock is open all the time. When closed, it behaves as standart electrical lock.

Tip

- FAQ: Electric locks - Difference between locks in 2N® Helios IP accesories

Power Supply

		
Part. No. 91378100 PoE injector - without cable **Part. No. 91378100E** PoE injector - with EU cable **Part. No. 91378100US** PoE injector - with US cable	**Part No. 91341481E** Adapter 12 V / 2 A A stabilised power supply has to be used if the Ethernet (PoE) power supply is not available.	**Part No. 932928** 12 V transformer

Additional Modules

Part No. 9137310E Enables control of a secondary device, NO/NC passive contacts. Time unlimited switching up to 48 V / 2 A.	**Part No. 9137430E** Card reader 125kHz Internal RFID card reader for installation in the basic module of the **2N® Helios IP Vario** intercom. Allows the use of EM4100, EM4102 and HID Proximity cards. Another two switches, two logical inputs and a Wiegand interface are available. It is compatible with all **2N® Helios IP Vario** models.	**Part No. 9137420E** USB RFID card reader 125kHz External RFID card reader for connection to a PC using a USB interface. Suitable for system management and the addition of EM41xx cards via the PC application, **2N® Helios IP Manager**.
		
Part No. 9159010 Security Relay A handy add-on that significantly enhances door entry security as it prevents tampering with the intercom and forced opening of the lock. To be installed between intercom and lock, powered by the intercom.	**Part No. 9159011** Wiegand Isolator The **2N® Helios IP Wiegand Isolator** is designed for galvanic isolation of two devices separately power supplied and interconnected via the Wiegand bus. The **2N® Helios IP Wiegand Isolator** protects the interconnected devices against communication errors and/or damage.	**Part No. 9137410E** External IP Relay - 1 output Standalone IP device which can be controlled by HTTP commands sent by Helios IP intercom, which can thus control devices on unlimited distance.
		

Part No. 9137411E External IP Relay - 4 outputs, PoE Standalone IP device which can be controlled by HTTP commands sent by Helios IP intercom, which can thus control devices on unlimited distance.	**Part No. 9134165E** EM4100 type RFID card	**Part No. 9134166E** EM4100 type RFID key fob
		
Part No. 9159013 Exit button (suitable for Internal RFID card reader or Security relay) A button for connection to a logic input for opening a door inside a building.	**Part No. 9159012** Magnetic door contact (suitable for Internal RFID card reader)	**Part No. 9159014EU/US/UK** **2N® 2Wire** (set of 2 adaptors and power source for EU/US/UK) The **2N® 2Wire** converter allows you to use existing wiring (2 wires) from your original door bell or door intercom to connect any IP device. You don't have to configure anything, and you only need one **2N® 2Wire** unit at each end of the cable and a power source connected to at least one of these units. The **2N® 2Wire** unit then provides PoE power not only to the second converter, but also to all other connected IP end devices.
		

Part No. 9159030 External 125kHz RFID card reader Secondary reader for connection to an internal reader. Allows control of card entry from both sides of the door. IP67 cover, also suitable for exteriors. Reads EM4100 and EM4102 cards.	**Part No. 9154004** Water-proof metal button (suitable for Internal RFID card reader)	

Tip

- For more accessories and particular advice please contact your local distributor of 2N products.

1.2 Terms and Symbols

The following symbols and pictograms are used in the manual:

Safety

- **Always** abide by this information to prevent persons from injury.

Warning

- **Always** abide by this information to prevent damage to the device.

Caution

- **Important information** for system functionality.

Tip

- **Useful information** for quick and efficient functionality.

Note

- Routines or advice for efficient use of the device.

2. Description and Installation

Here is what you can find in this section:

2.1 Before You Start

Product Completeness Check

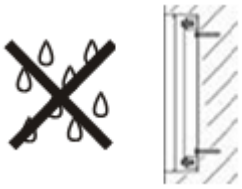
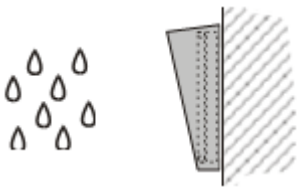
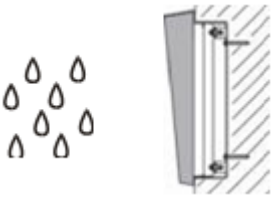
Before you start please check whether the contents of the package of your new **2N® Helios IP Vario** complies with the following list.

- 1× **2N® Helios IP Vario**
- 1× spare seal
- 1× drilling template
- 1× hexagonal wrench
- 1× spare name plate
- 1× terminal block plug
- 2× screw
- 2× dowel

2.2 Mechanical Installation

Overview of Installation Types

An overview of the installation types and the list of the required components are provided in the table below.

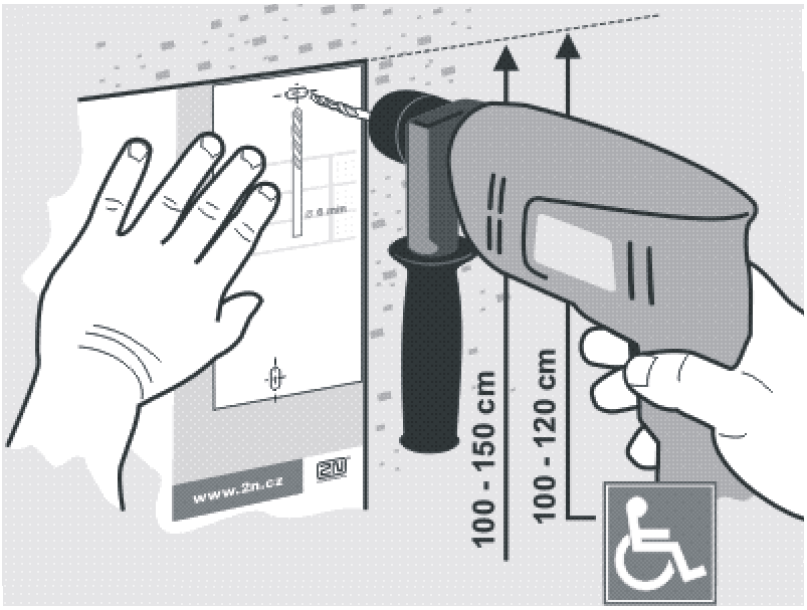
Installation type	Symbol	What you need for installation
Indoor, on surface		▪ **2N® Helios IP Vario** only
Indoor, flush mounting		▪ **2N® Helios IP Vario** ▪ Box with 1-module frame **9135351E** or Box with 2-module frame **9135352E**
Outdoor, on surface		▪ **2N® Helios IP Vario** ▪ Surface 1-module roof **9135331E** or Surface 2-module roof **9135332E**
Outdoor, flush mounting		▪ **2N® Helios IP Vario** ▪ Wall mounting box with 1-module roof **9135361E** or Wall mounting box with 2-module roof **9135362E**
With increased resistance		▪ **2N® Helios IP Vario** ▪ Vandal resistant mask with box, version according to the assembly
Indoor application means		▪ Indoor areas with a low relative air humidity value (e.g., hallways, offices and other heated rooms). ▪ Indoor areas where **humidity condenses** on walls **but never flows down the walls** (porches, storage areas, industrial areas, e.g.). ▪ Outdoor areas where **protection against rain and water flowing down the wall is provided** (sheds, passages. e.g.).
Outdoor application means		▪ Environments where the product is exposed to rain or where water may flow down the walls (fence, outer wall of a building, e.g.).

Caution

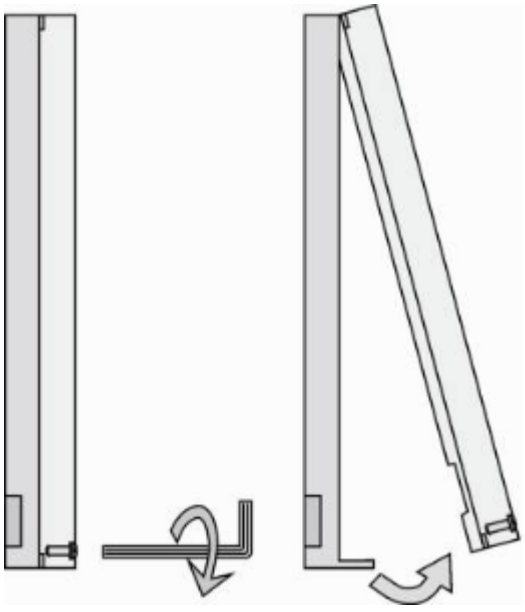
- The warranty does not apply to the product defects and failures arisen as a result of improper mounting (in contradiction herewith). The manufacturer is neither liable for damage caused by theft within an area that is accessible after the attached electric lock is switched. The product is not designed as a burglar protection device except when used in combination with a standard lock, which has the security function.
- When the proper mounting instructions are not met, water might get in and destroy the electronics. It is because the intercom circuits are under continuous voltage and water infiltration causes an electro-chemical reaction. The manufacturer's warranty shall be void for products damaged in this way!

Surface Mounting

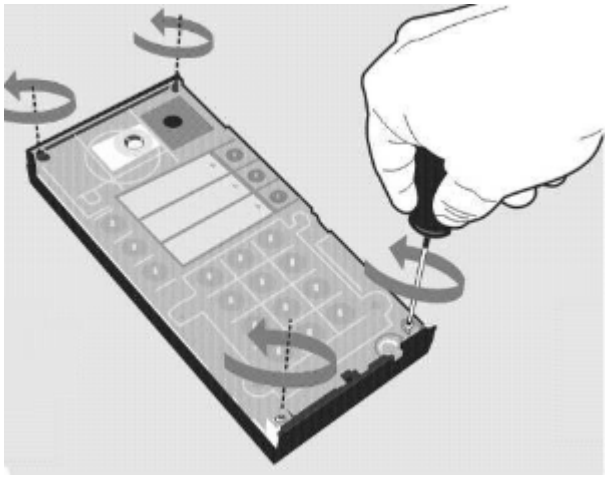
1. Drill holes according to the template included in the **2N® Helios IP Vario** supply. Insert the included dowels in the wall holes.



2. Use the hexagon key wrench included in the supply and remove the **2N® Helios IP Vario** metal cover. Remove the screw in the lower part of the metal cover and fold out the cover.



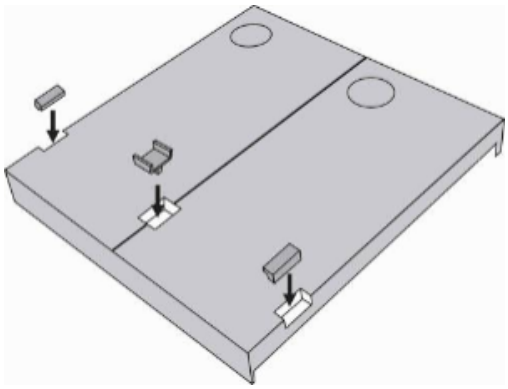
3. Use a cross-head screwdriver to remove the plastic cover and demount the cover.



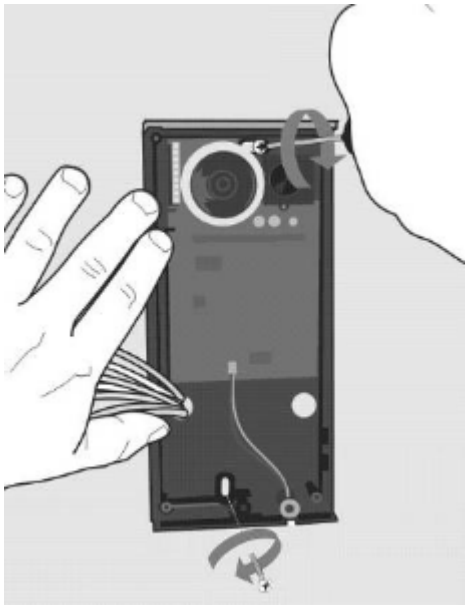
Warning

- Never remove the main board or camera electronics from under the lower cover while installing **2N® Helios IP Vario** . Do not disconnect the camera flat cable from the main board. Do not bend and press upon the flat cable either.

4. In multiple-module assemblies connect the boxes, placing the basic module to the left and the extending modules to the right. The interconnecting cable shall be connected later!



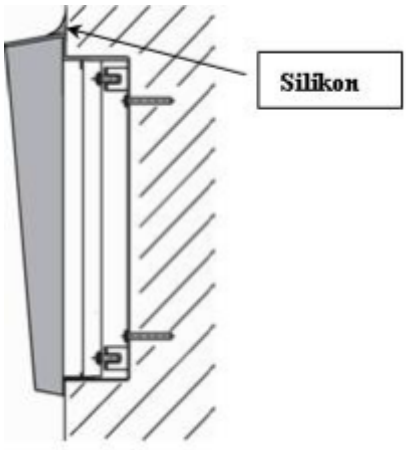
5. Install blank modules on the unused side holes as shown in Figure previous step.
6. If you are installing a roof module, put it on the wall now.
7. Fix **2N® Helios IP Vario** on the wall with screws. Carry the supply cables (Ethernet, lock, power cables) to the basic module box through one of the holes. Seal the screw hole carefully with some cement or non-aggressive silicone to avoid water infiltration.



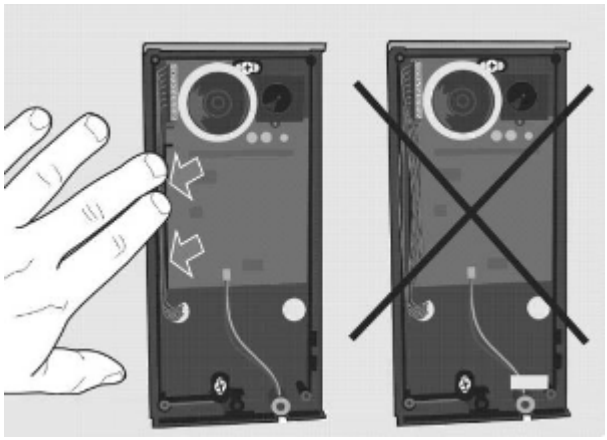
Warning

- Make sure that the mounting surface for the **2N® Helios IP Vario** door communicator is perfectly flat. Avoid mechanical overload upon the bottom part of the cover. An incorrect installation on an uneven surface may lead to cover deformation and thus product malfunctions.

8. While installing a roof module, paste its top and side edges to the wall using silicone glue to prevent water from flowing into the box along or around the cables.



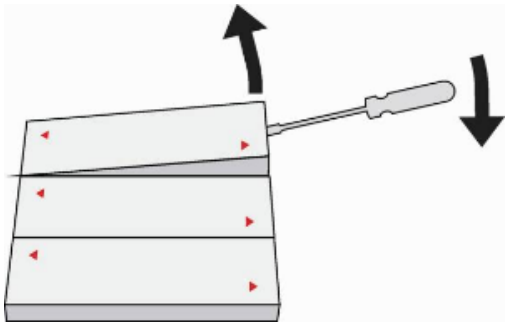
9. Connect the cables as described in subsection 2.4, Mounting – Electrical Installation. Make sure that the cables are not squeezed while installing the plastic cover. For the correct cable installation.



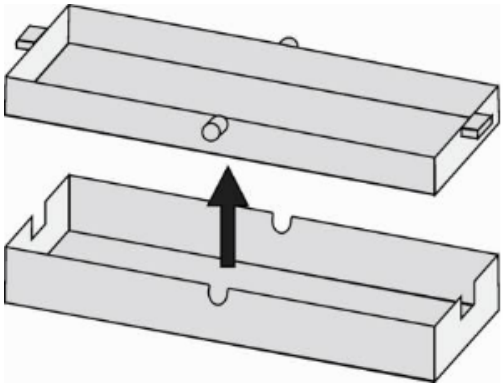
10. Remove the protective foil from the display (for display-equipped **2N® Helios IP Vario** versions only).
11. Make sure that the cables are placed properly inside and that none of them obstructs a perfect cover closure.
12. Make sure that the three loudspeaker holder feet fit into the board holes. Keep the required loudspeaker position to make the seal work properly.
13. Having mounted the unit on the wall and connected all cables, replace the plastic cover using cross-recessed screws.

> **Warning**
> - Remember to tighten all the four corner screws to fix the loudspeaker seal after electric installation to avoid water in-leak! A **PZ1** cross-head screwdriver is recommended.

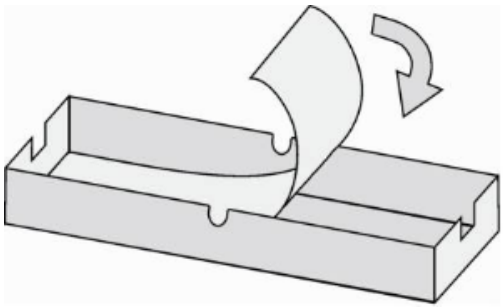
14. Take out the name plates from the plastic cover. Use a flat-bladed screwdriver, for example.



15. Remove the inserts from the name plates.



16. Insert the printed foil labels.



17. Put the inserts back in the name plates.
18. Replace the name plates, clicking them into position. The name plates hold the matt foil inserted underneath.
19. Check whether a silicone seal is inserted in the top groove of the plastic cover. A spare seal package is included.
20. Close the metal cover and fix it with screws.

Outdoor Installation Rules

- Always connect button backlighting – it is used for heating.
- The joint between the roof module and the wall must be filled with a waterproof cement to prevent water in-leak (see Figure 2.5).
- Water must not leak in along or around the cables.

Warning

- Make sure that all the holes are filled with a waterproof material – top, around the cables and screws - and that a side sealing is ensured.

Name Tag Material and Printing

Each **2N® Helios IP Vario** package includes a sheet of transparent foil for laser printing. Cut the printed foil into pieces and insert the labels in the name plates. Do not use paper to avoid water in-leak and paper damage.

Red arrows are printed on the name plate. Make sure that the text and the arrow do not overlap. We recommend you to use a template (MS Word) available at www.2n.cz f or printing.

Flush Mounting

Follow the installation instructions included in the flush mounting box delivery.

Caution

- The warranty shall not apply to product failures and defects caused by improper installation (contrary to these instructions). The manufacturer is neither liable for damages caused by theft within an area that is accessible after the attached electric lock is switched. The product is not designed as a burglar protection device except when used in combination with a standard lock, which has the security function.

2.3 Electric Installation

2N® Helios IP Vario is designed for connection in the Ethernet computer network (10/100BASE-T) using a UTP cable. Use a CAT 5e UTP cable at least for connection.

2N® Helios IP Vario is fed through the PoE (Power over Ethernet) technology. No additional cabling is therefore necessary. If your Ethernet is not equipped with the PoE technology, it is possible to use a PoE injector, Part No. 91378100. As an alternative, you can use a power adapter, Part No. 91341481E. **2N® Helios IP Vario** is configured over an integrated administration web server, which can be controlled from any web browser, e.g., Mozilla Firefox.

Tip

- Video Tutorial: Door communication system 2N® Helios IP Vario - Electrical Installation.

Description of Printed Circuit Board Connectors

In figure bellow you can see the location of the printed circuit board (PCB) connectors. Connectors to which the accessories can be connected and connectors that serve for configuring **2N® Helios IP Vario** are indicated on the board. The UTP cable for the Ethernet connection is to be connected to the terminal block X2 as shown in table below. The terminal block can be removed from the PCB. The connection of each of the connectors is described in the subsections below.

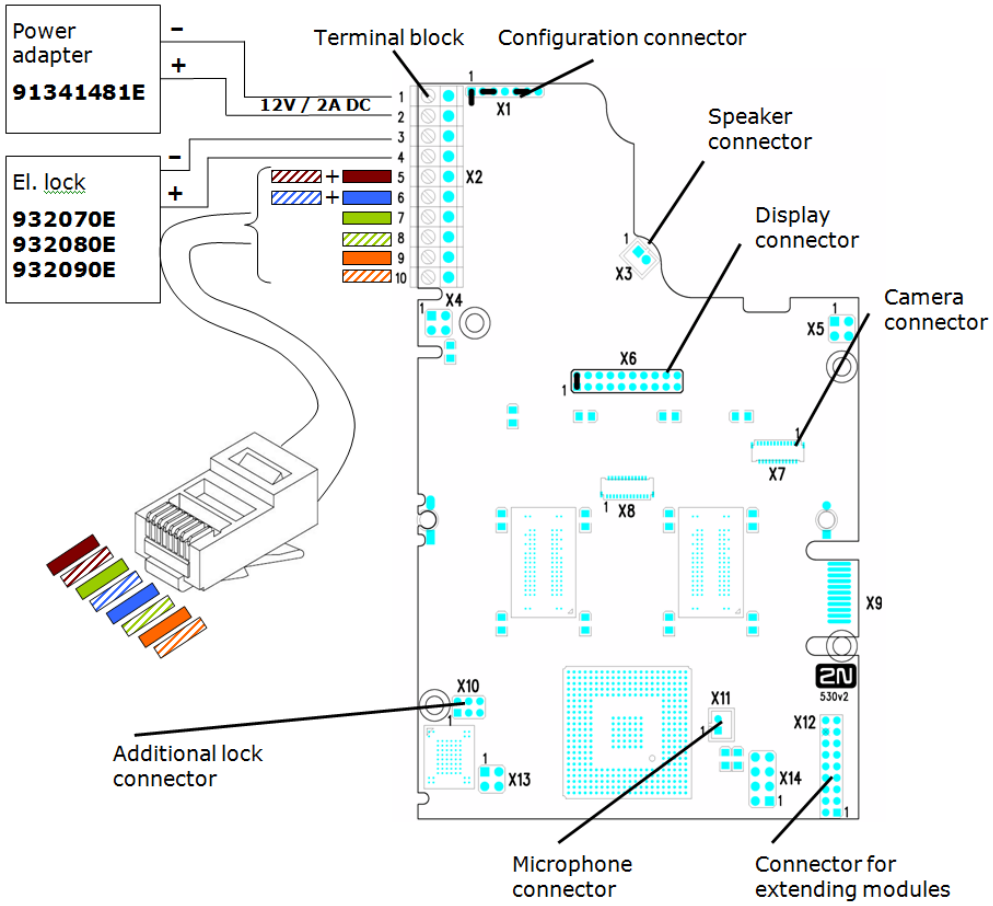


Figure: Description of Connectors, PCB Version 530v2

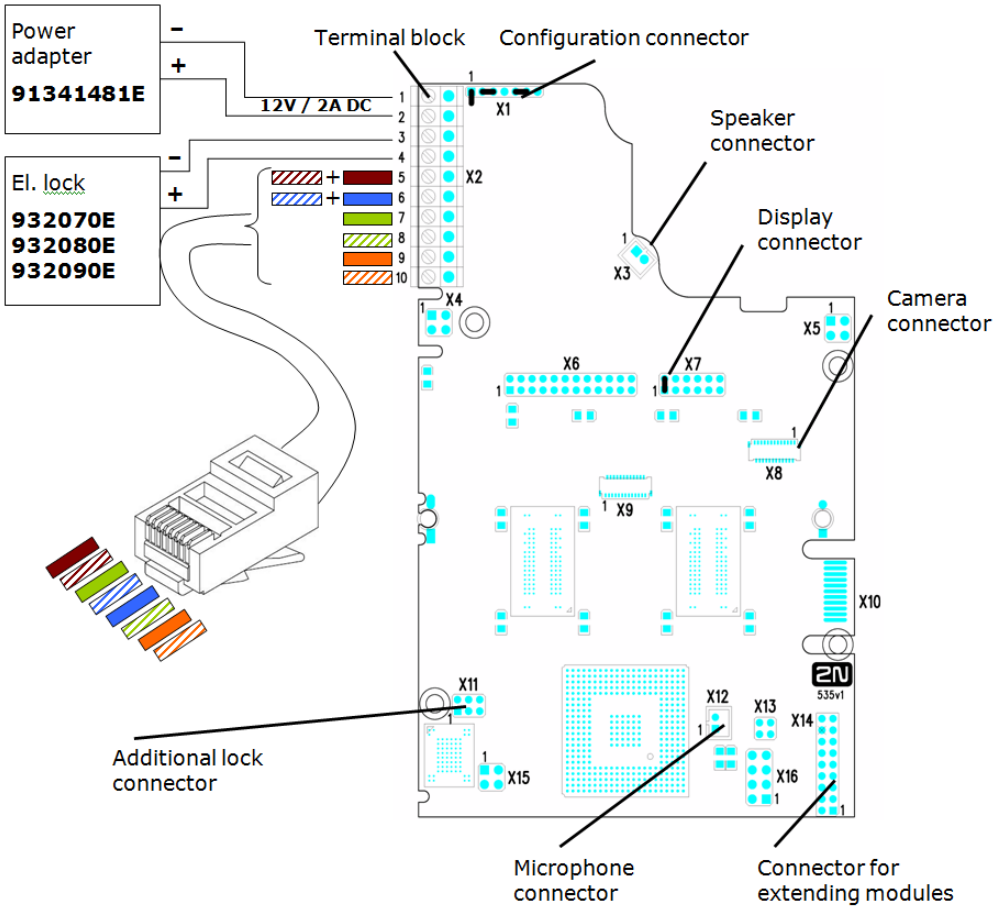


Figure: Description of Connectors, PCB Versions 535v1, 535v2

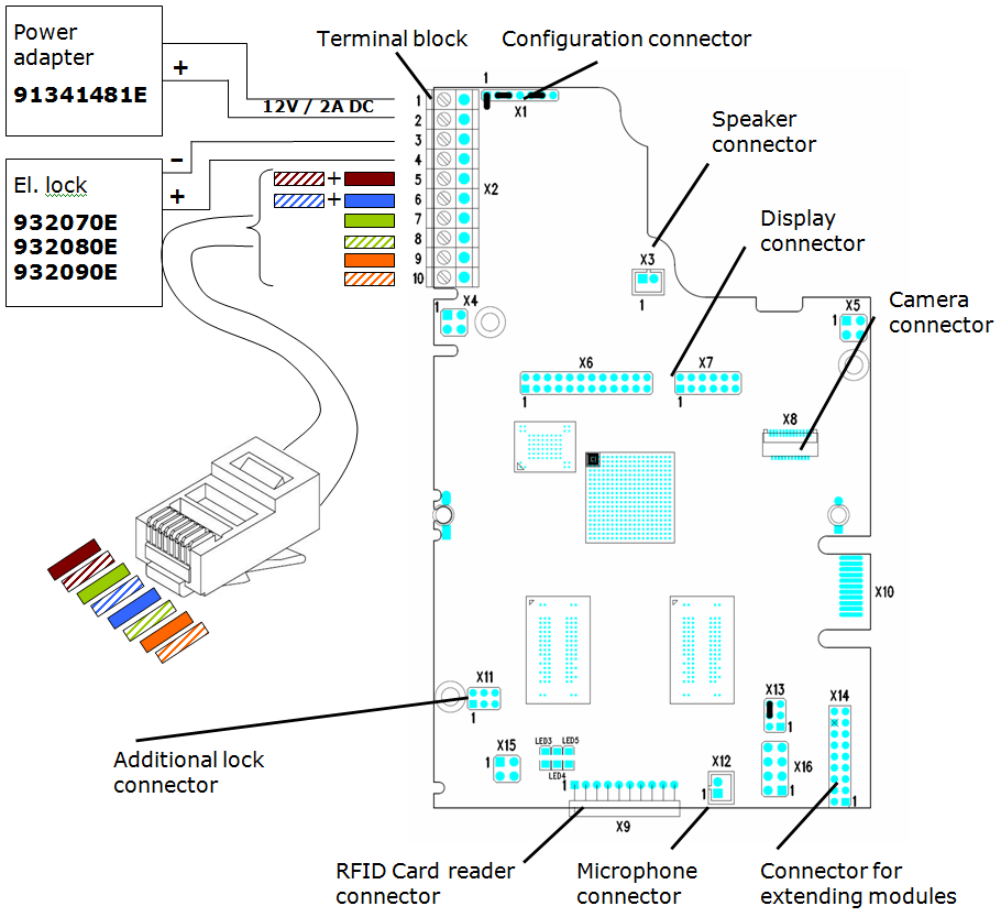


Figure: Description of Connectors, PCB Versions 535v5

Terminal Block X2 Connection

Terminal block X2 includes 10 terminals whose functions are distinguished by colour. Terminals 5–10 are used for connecting **2N® Helios IP Vario** to the Ethernet. Terminals 3–4 are designed for connecting the electric lock and terminals 1–2 help connect an external 12 V / 2 A DC power supply if no PoE power supply is available.

1. The terminal block is included in the package. To adjust an already installed **2N® Helios IP Vario** , disconnect it IP from the power supply. Then pull to remove the terminal block from the printed circuit board.
2. Insert the wires under the respective terminals.
3. Tighten the terminals using a flat screwdriver.
4. Replace the terminal block to the printed circuit board.

Caution

- Make sure that the cables leading through the **2N® Helios IP Vario** cover bottom groove are installed properly. For the correct installation of the cables refer to Figure 2.7.

Ethernet Connection

For the connections and meanings of the wires see the table below. Join UTP cable wires 4 (blue) and 5 (white-blue) and attach them under terminal 6 on **2N® Helios IP Vario** In the same way, join wires 7 and 8 and place them under terminal 5 of **2N® Helios IP Vario** .

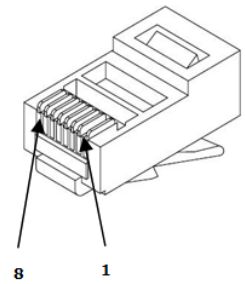
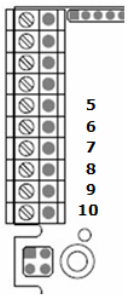
RJ-45				2N® Helios IP Vario	
	Pin No.	Marking	Colour	Terminal No.	
	1	Tx+		10	
	2	Tx –		9	
	3	Rx+		8	
	4	PoE –		6	
	5	PoE –		6	
	6	Rx –		7	
	7	PoE +		5	
	8	PoE +		5	

Figure: Terminal Block Connections

Electric Lock Connection

The electric lock can be connected to terminals 3 and 4 of terminal block X2.

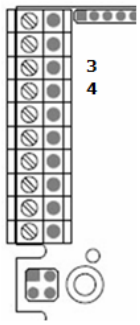
Electric lock	2N® Helios IP Vario			
	Marking	Colour	Terminal No	
 932070E 932080E 932090E	–		3	
	+		4	

Figure: Terminal Block Connection for Electric Lock

Terminals 3 and 4 are connected to a relay on the **2N® Helios IP Vario** board. The relay terminals may act as normally open or normally closed contacts. Configuration is performed through the configuration connector X1 as described in the

Configuration Connector Connection subsection. Set on the configuration connector whether the electric lock will be powered from an external or internal power supply.

External Power Supply Connection

If the Ethernet network is not equipped with the PoE technology, you have two alternative options how to supply power to **2N® Helios IP Vario** .

1. Using a PoE injector, Part No. 91378100. **2N® Helios IP Vario** is then powered through an Ethernet cable as shown in Tab. 1 above.
2. Using a power adapter, Part No. 91341481E.

The external power supply from a power adapter can be connected to terminals 1 and 2.

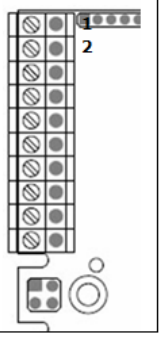
Electric lock	2N® Helios IP Vario			
	Marking	Marking	Terminal No.	
 91341481E	–		1	
	+		2	

Figure: Terminal Block Connection for Power Adapter

Configuration Connector Connection

The configuration connector is located in the upper part of the printed circuit board. Use the configuration jumpers to set whether the lock control relay should have a normally open or normally closed function and whether it should powered internally or externally.

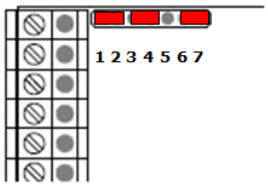
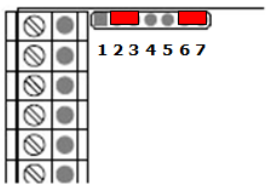
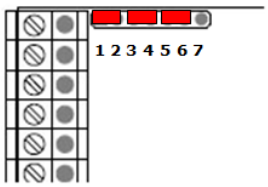
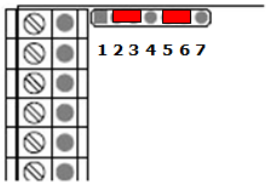
Lock power supply		Relay		Configuration connector
Internal	External	Normally closed	Normally open	Connection of jumpers
✓		✓		
	✓	✓		
✓			✓	
	✓		✓	

Figure: Connection of Configuration Connector Jumpers

Display Connector

The display connector includes the name plate backlighting ON/OFF switching pins and **2N® Helios IP Vario** resetting pins. The remaining pins are intended for display connection.

Resetting procedure

1. Switch **2N® Helios IP Vario** off.
2. Connect the jumper into the resetting (default setting) position (put the display switch into the F_RES position in the display-equipped models with 535v1 and 535v2 board versions).
3. Switch **2N® Helios IP Vario** on and wait for the acoustic start signalling.
4. Switch **2N® Helios IP Vario** off.
5. Remove the jumper from the resetting (default setting) position (put the display switch into the NORMAL position in the display-equipped models with 535v1 and 535v2 board versions).
6. Switch **2N® Helios IP Vario** on.

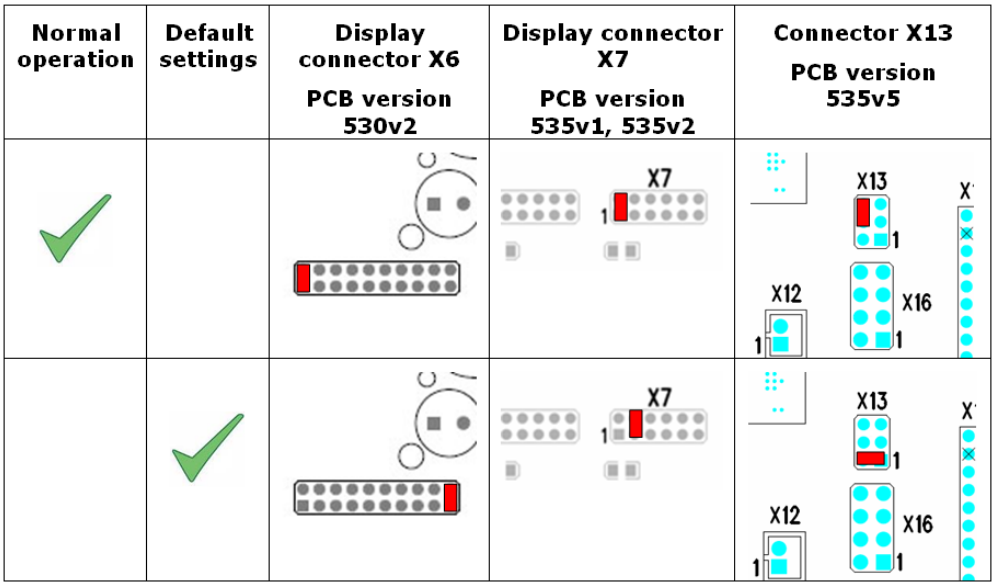


Figure: Configuration Jumpers on Display Connector

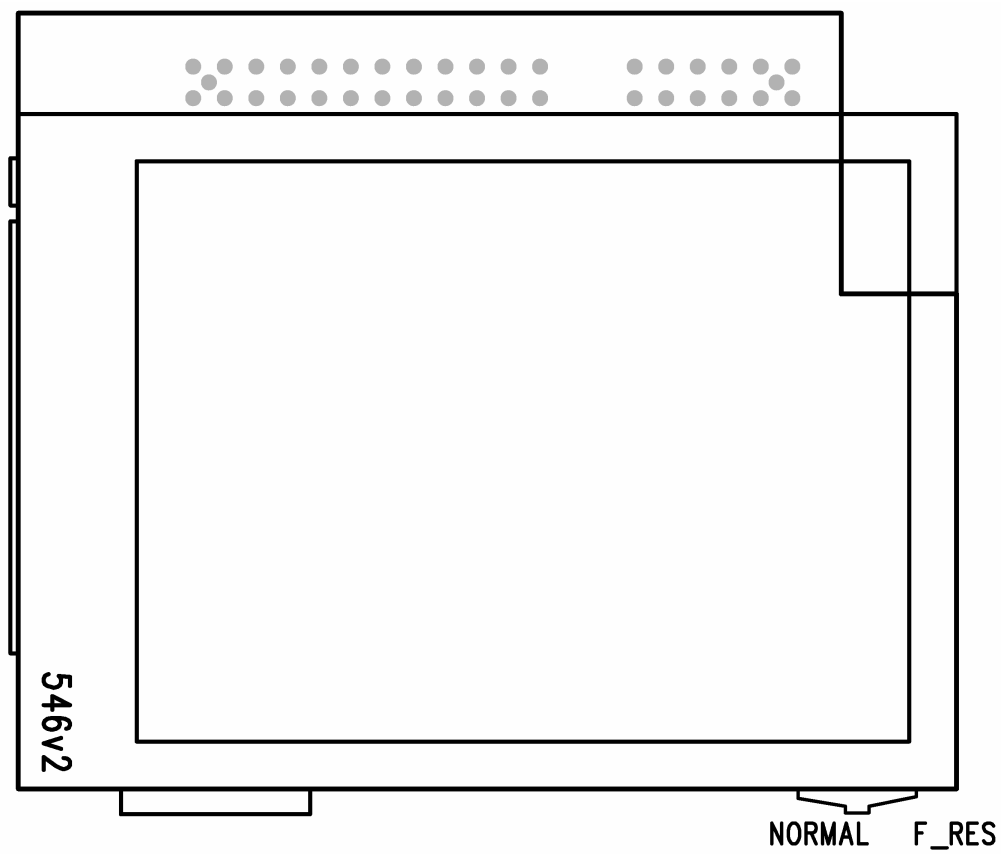


Figure: Resetting Procedure – Display Model (models with 535v1 and 535v2 board versions)

To reset the default values of a display-equipped **2N® Helios IP Vario** , put the switch in the display right-hand bottom corner in position F_RES. This applies to modules with board versions 535v1 and 535v2 only. For 535v5 versions, use a jumper at connector X13.

Card Reader Connection

2N® Helios IP Vario (Part Nos. 91371…U) can be equipped with an internal multifunction module including an RFID card reader (Part No. 9137430E). This module enhances the **2N® Helios IP Vario** functions with an EM41XX RFID card reader, two relays for external load switching, two logical inputs and RS-485 and Wiegand interfaces. The current **2N® Helios IP Vario** software version, however, supports the card reader and relays only.

⚠ **Caution**

- The **2N® Helios IP Vario** odules ending with U (i.e. 91371…U) can only be equipped with the card reader.

Card Reader Mounting

1. Power off **2N® Helios IP Vario** .
2. Use a hexagonal wrench to unscrew and remove the metal cover.
3. Use a cross-head screwdriver to unscrew and remove the plastic cover.
4. Connect the reader module into the **2N® Helios IP Vario** basic unit bottom connector making sure that the microphone cable lies under the module.
5. Use the enclosed screws to fix the reader module to the **2N® Helios IP Vario** plastic base.
6. Connect the wires for the reader module interface(s) if necessary.
7. Replace and fix the plastic cover using cross-head screws.
8. Replace and screw back the metal cover.

Available switches

Location	Name	Description
Basic Unit	Relay 1	**Passive switch:** NO and NC contacts, up to 30 V / 1 A AC/DC **Active switch output:** 10 up to 14 V DC depending on power supply (PoE: approx. 14 V; adaptor: same voltage as power supply), max 700 mA
Additional Switch (Part No. 9137310 E)	Relay 2	**Passive switch:** NO and NC contacts, up to 30 V / 1 A AC/DC
Internal RFID Card Reader 125 kHz (Part No. 9137430 E)	Relay 1 (Card Reader)	**Passive switch:** NO and NC contacts, up to 30 V / 1 A AC/DC
	Relay 2 (Card Reader)	**Passive switch:** NO and NC contacts, up to 30 V / 1 A AC/DC

2.4 Completion

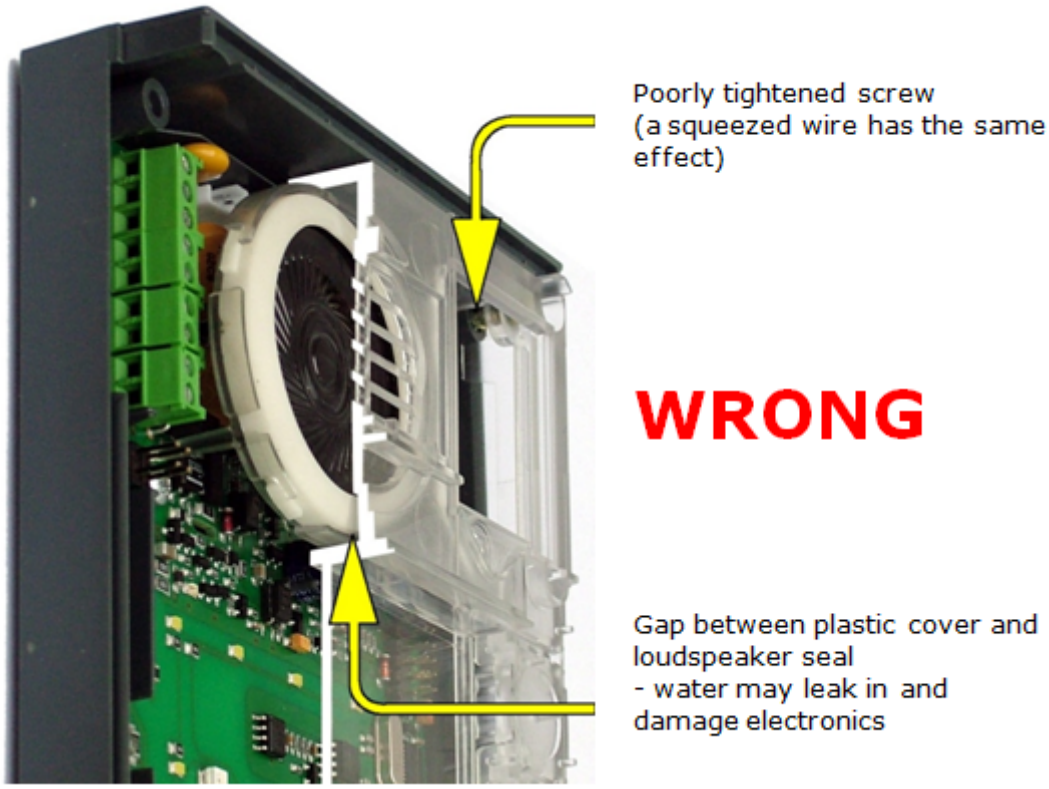
1. Remember to seal the **2N® Helios IP Vario** cable passage hole properly to avoid moisture in-leak and damage to electronics due to condensation.
2. Make sure that the wires inside **2N® Helios IP Vario** are not squeezed and insert the plastic top cover (a transparent plastic mould) carefully making its contacts plug into the electronics board connectors. Push the plastic cover into position moderately. If the part swings over an obstacle or one corner is higher than the others, remove the cover and find the obstacle. Then tighten the corner screws properly.
3. Mounting the metal sheet cover follow the steps included in the subsection dedicated to name plate removal. Make sure that the cover fits well and is perfectly flat. If its bottom part is loose, the mounting wall is probably uneven. Support the corners to avoid **2N® Helios IP Vario** bending.

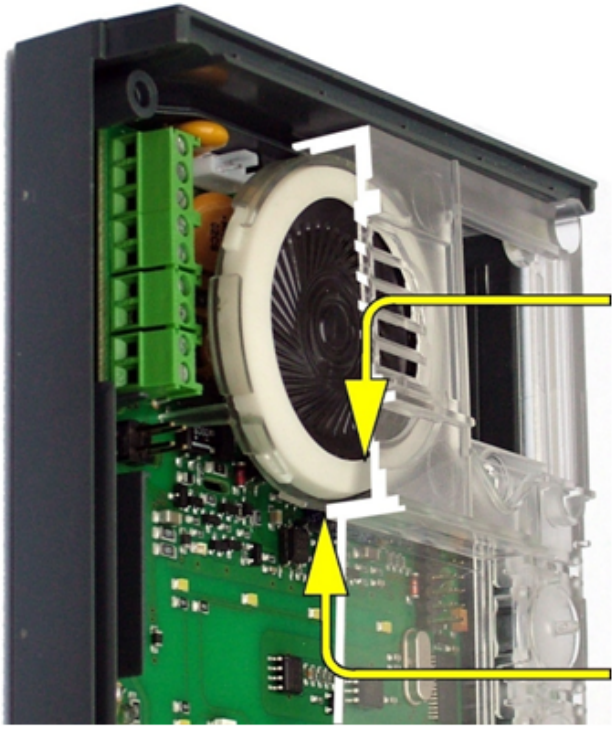
Caution

- An improper mounting may significantly deteriorate the button function.
- A poor outdoor mounting may cause water in-leak and damage to the electronics.

Most Frequent Mounting Errors

For illustration, a part of the plastic cover is removed in the figures below to reveal the sealed loudspeaker and the cover-seal touch point. The cross section plane is marked white for better orientation.

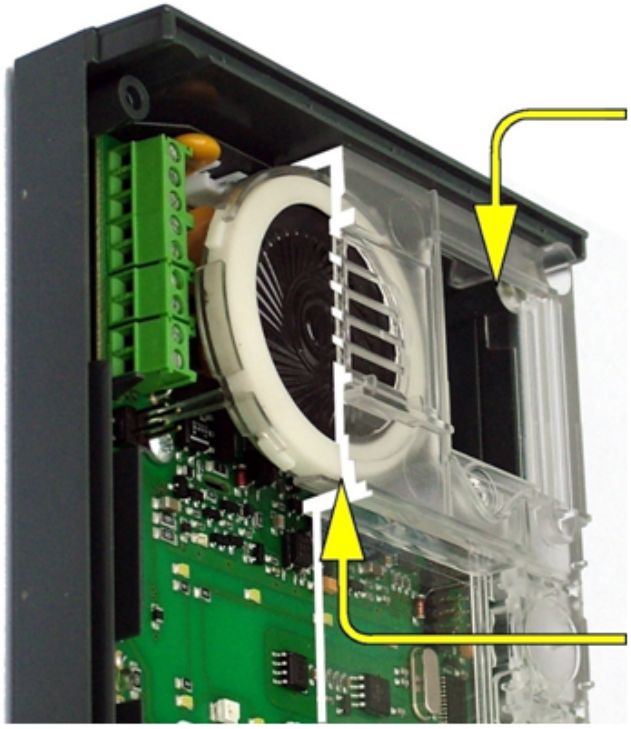




WRONG

Gap between plastic cover and loudspeaker seal
- water may leak in and damage electronics

If the loudspeaker support is in a wrong position, the plastic cover may catch the support brim (see the arrow) and, if treated roughly, lead to component deformations. Leakage may arise, see the upper arrow.



Properly tightened screw

RIGHT

The seal touches the plastic cover. Water flows out through a small hole (not shown in the figure).
Note: Water does not affect the loudspeaker Mylar membrane.

2.5 Extending Module Connection

2N® Helios IP Vario allows to connect following extending modules:

- Extending button modules
- Additional Switch
- Internal RFID Card Reader 125 kHz
- Security Relay
- Wiegand Isolator

Extending button modules

2N® Helios IP Vario features an easy installation of extending button modules. Extending modules are connected using a single cable (included in every extender delivery) in a chain pattern (every additional unit is connected with the previous one). Each extending module has two connectors – an input connector (for connection towards the **2N® Helios IP Vario** basic unit) and an output connector (for connection of another, more remote unit). Be sure to maintain the correct orientation of the units and avoid connector mismatch to ensure a proper function of the device!

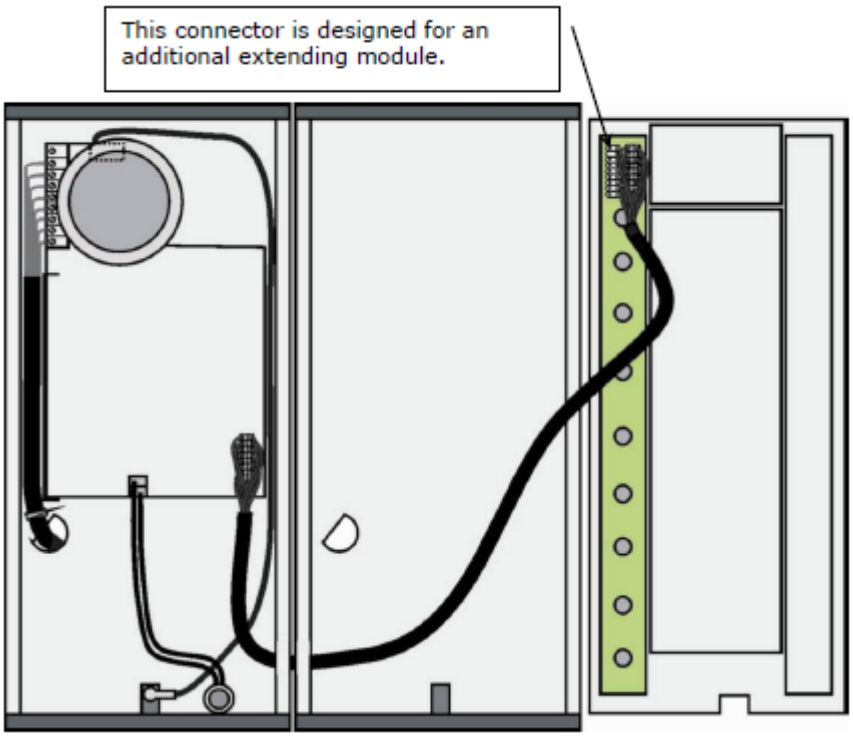


Figure: Connection of One-Row-Button Extending Modules

Maximum Count of Extenders

9135181E (1× 8 buttons)	**6**	**5**	**4**	**3**	**2**	**1**	**0**
9135182E (2× 8 buttons)	**0**	**0**	**1**	**1**	**2**	**2**	**3**

Table 2.6 Optional Extension

The table above shows how to combine modules with single (whole) and double buttons.

Module Cable Interconnection

- The cable is included in every extending module delivery. Both its ends are the same. Configuration is 1:1. Connectors cannot be shifted or inserted conversely because they are equipped with a so-called key.
- The basic unit is always on the left. Extenders are chain-connected, i.e. each is linked with its neighbour.
- The cable cannot be driven through the box interconnecting holes until the boxes have been connected (see subsection 2.3 Mounting – Mechanical Installation).

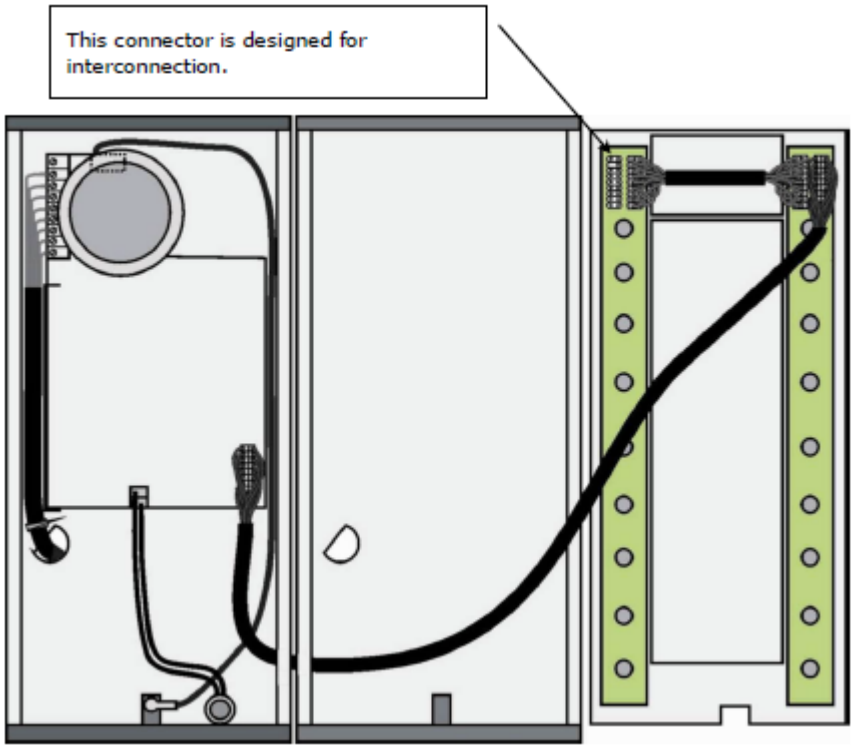


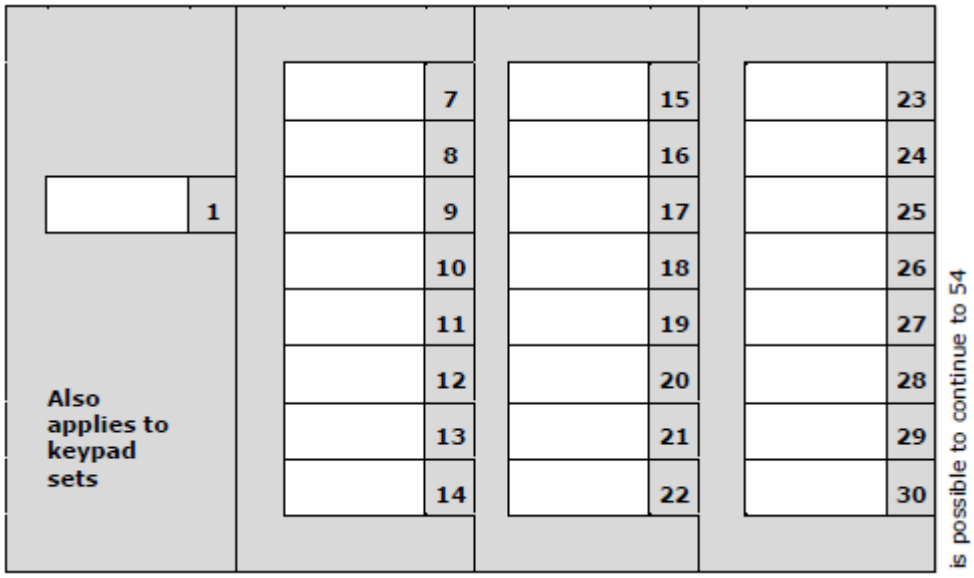
Figure 2.16 Connection of Two-Button-Row Extending Module

Caution

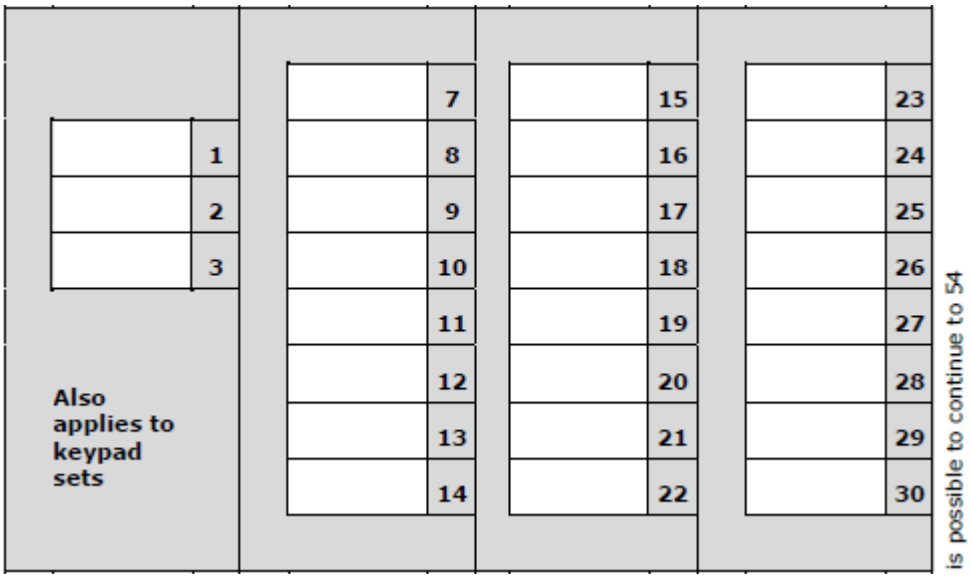
- The extending modules must be connected mutually and with the basic unit by means of a formed piece supplied with the extending module!!!

Button Numbering

Button numbering – one-button with a whole-button set



Button numbering – whole-button sets



Button numbering – double-button set

			7		15	23		31	39		47
1		4	8		16	24		32	40		48
2		5	9		17	25		33	41		49
3		6	10		18	26		34	42		50
Also applies to keypad sets			11		19	27		35	43		51
			12		20	28		36	44		52
			13		21	29		37	45		53
			14		22	30		38	46		54

Caution

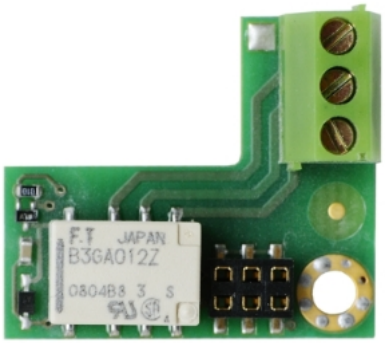
- For the time being, AntiVandal panels are available only for single-button sets with one extending module at most.

Button Numbering – Info Panel Sets

Installing the info panel name plate, Part No. 9135311E, into any of the extending modules will not change the numbering system (the buttons on the info panel sides will remain functional). Connecting the info panel module, Part No. 9135310E, will result in omission of eight numbers.

Additional Switch

The **Additional Switch** (Part No. 9137310 E) is used to extend the **2N® Helios IP Vario** door communicator with another switch. **2N® Helios IP Vario Additional Switch** is suitable for e.g. electric door lock or low voltage logical inputs of e.g. gate and barrier control systems.



Function:

The **2N® Helios IP Vario Additional Switch** adds one additional switch to the **2N® Helios IP Vario** basic unit.

Specifications:

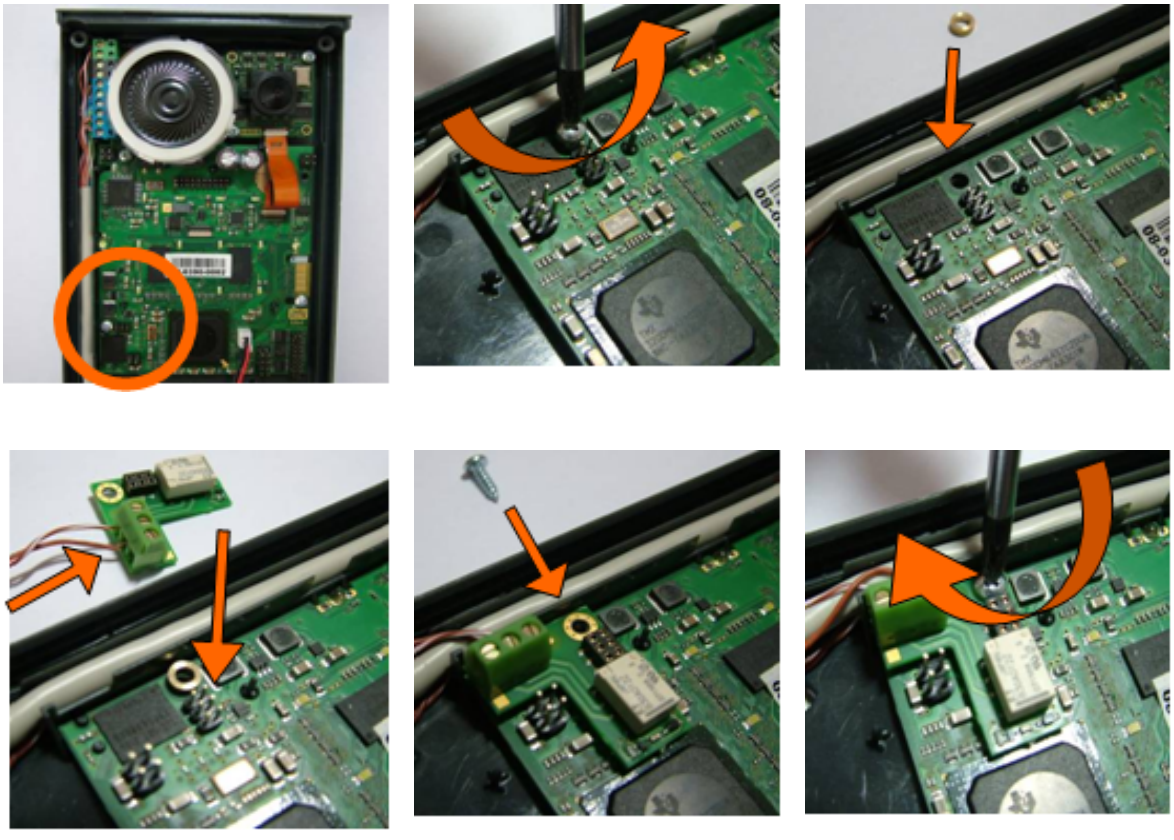
- Passive switch: NO and NC contacts, up to 30 V / 1 A AC/DC

Caution

- Before installing the module, make sure that the current and voltage limits of the module will not be exceeded in your application (refer to the Technical Parameters chapter). **In no case use this module for mains voltage switching!**

Module mounting:

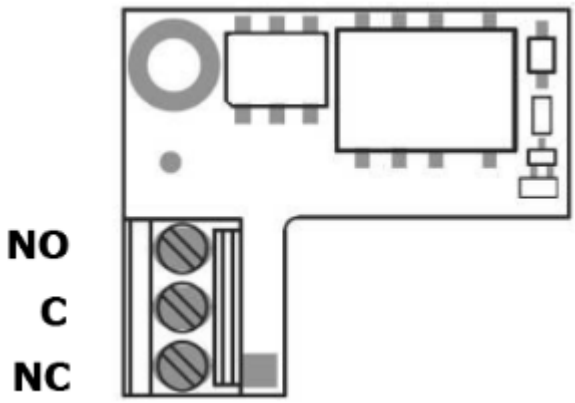
Switch off the intercom before module installation.



Module settings:

Refer to the **2N® Helios IP Configuration Manual** for details.

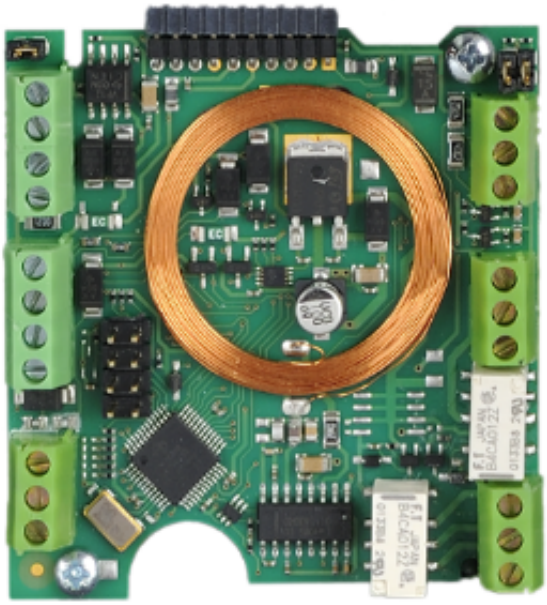
Connection:



Switch	Connection
Normally opened	NO – C
Normally closed	NC – C

Internal RFID Card Reader 125 kHz

The **Internal RFID Card Reader** (Part No. 9137430 E) is used for reading RFID card Ids in the 125 kHz band. This module is intended for mounting into the **2N® Helios IP Vario** model 91371....U.



Function:

The **2N® Helios IP Vario** Internal RFID Card Reader adds these features

- RFID card reader

- 2 relay outputs
- 2 digital inputs
- WIEGAND interface
- Signalling outputs (LED / buzzer)

Specifications:

Card reader

- Compatible with EM4100 / EM4102 / HID® Prox RFID cards
- Working frequency: 125 KHz
- Minimum reading distance: 10 mm above **2N® Helios IP Vario** cover

Relay outputs

- Switching contact
- 30V / 1A AC / DC

Logical inputs

Active mode – requires external voltage (JP2 jumper OFF)

- U_{IN-ON} = min +2.5 V
- U_{IN-OFF} = max +1.5 V
- $U_{IN\ max}$ = +48 V
- I_{IN} (U_{IN} +48 V) = max 1 mA

Passive mode – requires external contact only (JP2 jumper ON)

- U_{OUT} = approx. 8.3 V
- I_{LOOP} = approx. 0.5 mA

Signalling outputs

- 5 V or 12V DC voltage
- 270 ohm current limiter

WIEGAND interface

- Input / Output (as programmed)

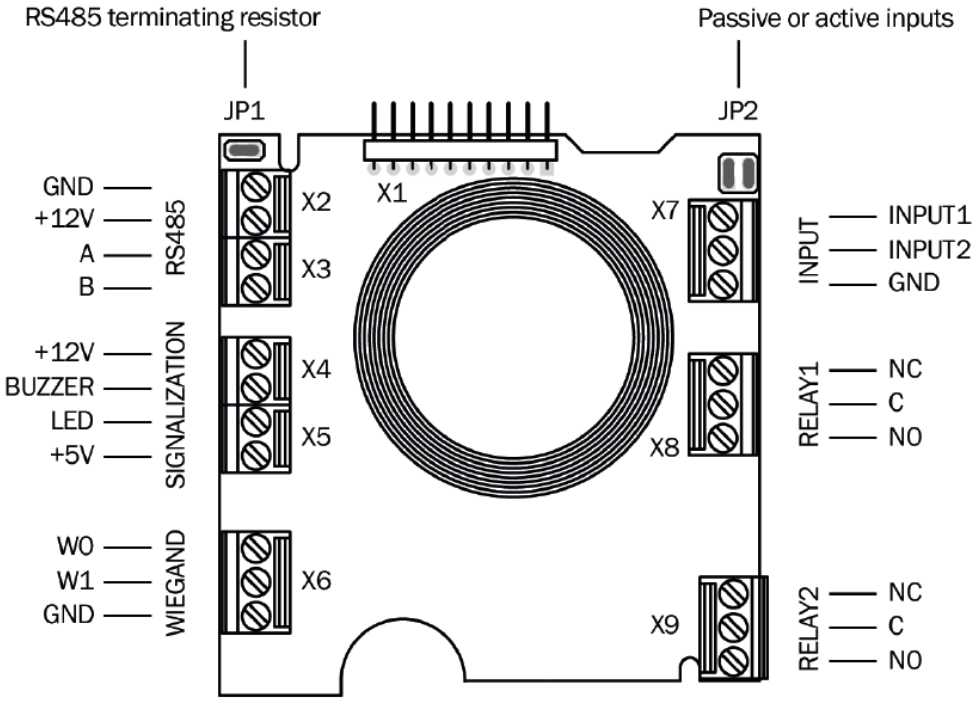
Module mounting:

- Power off **2N® Helios IP Vario**.
- Use a hexagonal wrench to unscrew and remove the metal cover.
- Use a cross-head screwdriver to unscrew and remove the plastic cover.
- Connect the reader module into the **2N® Helios IP Vario** basic unit bottom connector making sure that the microphone cable lies under the module.
- Use the enclosed screws to fix the reader module to the **2N® Helios IP Vario** plastic base.
- Connect the wires for the reader module interface(s) if necessary.
- Replace and fix the plastic cover using cross-head screws.
- Replace and screw back the metal cover.

Module settings:

Refer to the **2N® Helios IP Configuration Manual** for details.

Connection:



Security Relay

The **Security Relay** (Part No. 9159010) is used for enhancing security between the intercom and the connected electric lock. The **2N® Helios IP Security Relay** is designed for any **2N® Helios IP** intercom model with firmware versions 1.15 and higher. It significantly enhances security of the connected electric lock as it prevents lock opening by forced intercom tampering.

Function:

The **2N® Helios IP Security Relay** is a device installed between an intercom (outside the secured area) and the electric lock (inside the secured area). The **2N® Helios IP Security Relay** includes a relay that can only be activated if the valid opening code is received from the intercom.

Specifications:

- Passive switch: NO and NC contacts, up to 30 V / 1 A AC/DC
- Active switch output: 12 V / 700 mA DC
- Dimensions: (56 × 31 × 24) mm
- Weight: 20 g

Installation:

Install the **2N® Helios IP Security Relay** onto a two-wire cable between the intercom and the electric lock inside the area to be secured (typically behind the door). The device is powered and controlled via this two-wire cable and so can be added to an existing installation. Thanks to its compact dimensions, the device can be installed into a standard mounting box.

Connection:

Connect the **2N® Helios IP Security Relay** to the intercom as follows:

- To the intercom active output (OUT1 or OUT2) , or
- To the intercom relay output with a 12 V DC serial external power supply.

Connect the electric lock to the **2N® Helios IP Security Relay** output as follows:

- To the active 12 V / 700 mA DC output, or
- To the relay output with a serial external power supply.

The device also supports a Departure button connected between the 'PB' and '-HeliosIP' terminals. Press the Departure button to activate the output for 5 seconds.

Status signalling:

Green LED	Red LED	Status
blinking	off	Operational mode
on	off	Activated output
blinking	blinking	Programming mode – waiting for initialisation
on	blinking	Error – wrong code received

Configuration:

- Connect the **2N® Helios IP Security Relay** to the properly set intercom switch output; refer to the **2N® Helios IP Configuration Manual**. Make sure that one LED at least on the **2N® Helios IP Security Relay** is on or blinking.
- Press and hold the **2N® Helios IP Security Relay** Reset button for 5 seconds to put the device in the programming mode (both the red and green LEDs are blinking).
- Activate the intercom switch using the keypad, telephone, etc. The first code sent from the intercom will be stored in the memory and considered valid. After code initialisation, the **2N® Helios IP Security Relay** will pass into the operational mode (the green LED is blinking).

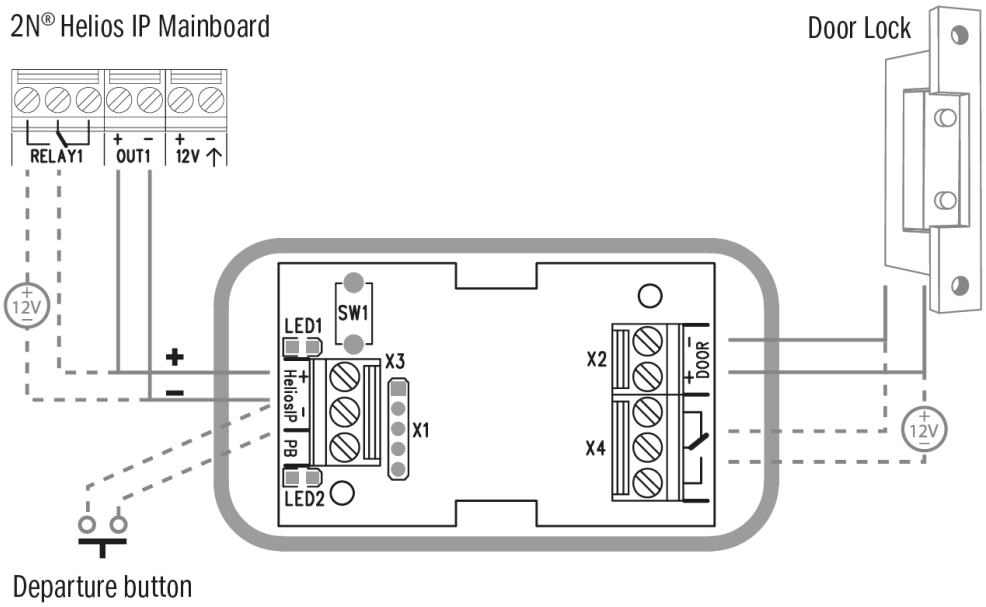
Tip

- FAQ: 2N® Helios IP Security Relay – what it is and how to use it with 2N® Helios IP intercom?

Tip

- Video Tutorial: Door intercoms 2N® Helios IP - Security Relay

Connection:



Wiegand Isolator

The **Wiegand Isolator** (Part No. 9159011) is usef for galvanic isolation of the Wiegand bus.

The **2N® Helios IP Wiegand Isolator** is designed for galvanic isolation of two

devices with separate power supply and interconnected via the Wiegand bus. The **2N® Helios IP Wiegand Isolator** protects the interconnected devices against communication errors and/or damage.

Connection of the **2N® Helios IP Card Reader** to a security system unit is a typical example of application.

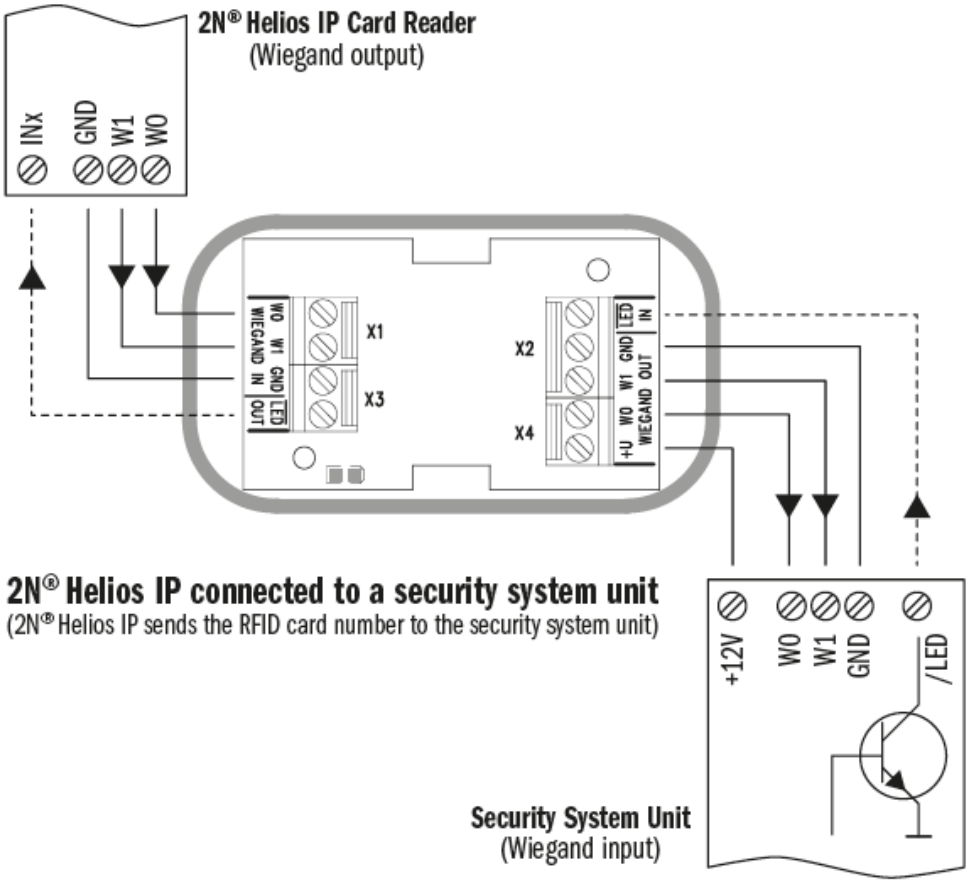
Function:

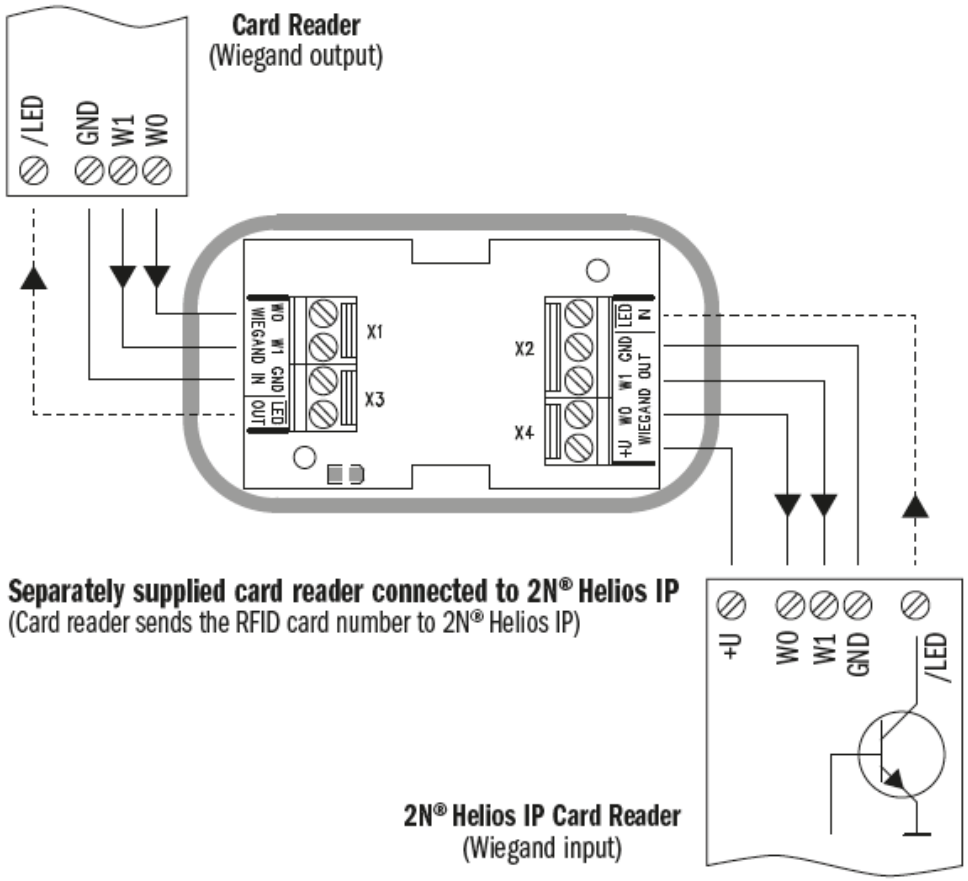
The **2N® Helios IP Wiegand Isolator** separates galvanically a two-wire Wiegand bus in one direction and a status LED signal in the other direction. The module is power supplied from the Wiegand bus receiver side.

Specifications:

- 2-wire WIEGAND IN
- 2-wire WIEGAND OUT
- LED IN switched against GND on WIEGAND OUT side
- Open LED OUT switched against GND on WIEGAND IN side (up to 24 V / 50 mA)
- 5 to 16V / 10 mA power supply from Wiegand bus receiver side
- 500 V DC isolation strength

Connection:


2N® Helios IP Card Reader
(Wiegand output)
INx
GND
W1
W0
X1
X2
X3
X4
WIEGAND IN
W0
W1
GND
LED
OUT
LED
IN
GND
W1
W0
WIEGAND OUT
+U
2N® Helios IP connected to a security system unit
(2N® Helios IP sends the RFID card number to the security system unit)
+12V
W0
W1
GND
/LED
Security System Unit
(Wiegand input)


Card Reader
(Wiegand output)
/LED
GND
W1
W0
X1
X2
X3
X4
WIEGAND IN
GND
LED OUT
LED IN
GND
W1 OUT
+U
W0
WIEGAND OUT
Separately supplied card reader connected to 2N® Helios IP
(Card reader sends the RFID card number to 2N® Helios IP)
+U
W0
W1
GND
/LED
2N® Helios IP Card Reader
(Wiegand input)

3. Function and Use

This section describes the basic and extending functions of the the **2N® Helios IP Vario** product.

Here is what you can find in this section:

3.1 Configuration

Use a PC equipped with any web browser to configure **2N® Helios IP Vario** :

- Launch your web browser (Internet Explorer, Firefox, etc.).
- Enter the IP address of your intercom (http://192.168.1.100/, e.g.).
- Log in using the **Admin** user name and **2n** password.

You have to know the IP address of your device to log in to the integrated web server. By default, **2N® Helios IP Vario** is switched into the dynamic IP address mode, i.e. it obtains the IP address automatically if a properly set DHCP server is available in your LAN. If no such DHCP server is available, you can operate **2N® Helios IP Vario** in the static IP address mode.

If your device remains inaccessible (you have forgotten the IP address, or the LAN configuration has changed, for example), change the LAN settings using the buttons on the device.

IP Address Retrieval

Take the following steps to retrieve the **2N® Helios IP Vario** IP address:

- Connect (or, if connected, disconnect and reconnect) **2N® Helios IP Vario** to the power supply.
- Wait for the second sound signal .
  - 1-button models: Press the quick dial button on the basic unit five times.

  - 3-buttons models: Press the second quick dial button on the basic unit five times.

- 6-buttons models: Press the fifth quick dial button on the basic unit five times.

- **2N® Helios IP Vario** will read its IP address.
- If the address is 0.0.0.0, it means that the intercom has not obtained the IP address from the DHCP server.

Note

- Be sure to press the button sequence within thirty seconds after the sound signal for security reasons. Up to 2 s intervals are allowed between the presses.

Static IP Address Setting

Follow the instructions below to enable the static IP address mode:

- Connect **2N® Helios IP Vario** to the power supply (or, disconnect and reconnect it if already connected).
- Wait for the first acoustic signal  .
- Press following buttons sequentially:
  - 1, 1, 1, 2, 2, 3 for 3-buttons models

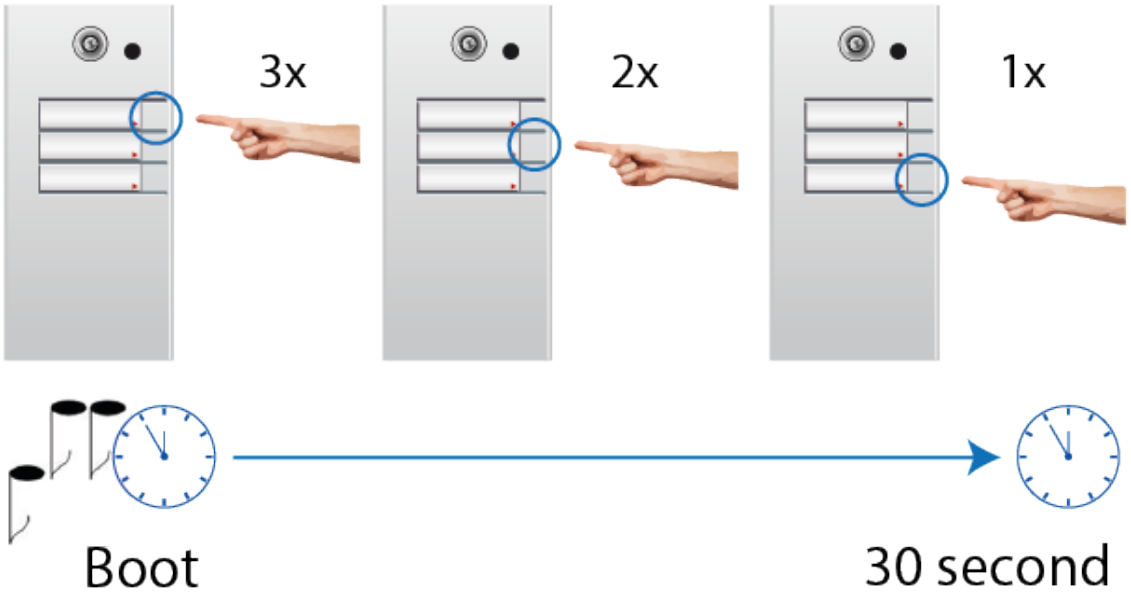


Figure 3.1 Switching to static IP address

- 4, 4, 4, 5, 5, 6 for 6-buttons modely

- The acoustic signal indicates mode switching.
- Wait until the device is restarted automatically.

Note

- The 1, 1, 1, 2, 2, 3 sequence must be entered within 30 seconds after the first sound signal for security reasons. The inter-digit delay may be 2 s at most.

The device will have the following network parameters after restart:

- IP address – 192.168.1.100
- Network mask – 255.255.255.0
- Default gateway – 192.168.1.1

Dynamic IP Address Setting

Follow the instructions below to enable automatic getting of network parameters from the DHCP server:

- Connect **2N® Helios IP Vario** to the power supply (or, disconnect and reconnect it if already connected).
- Wait for the first acoustic signal
- Press following buttons sequentially:
  - 2, 1, 1, 2, 2, 3 for 3-buttons models

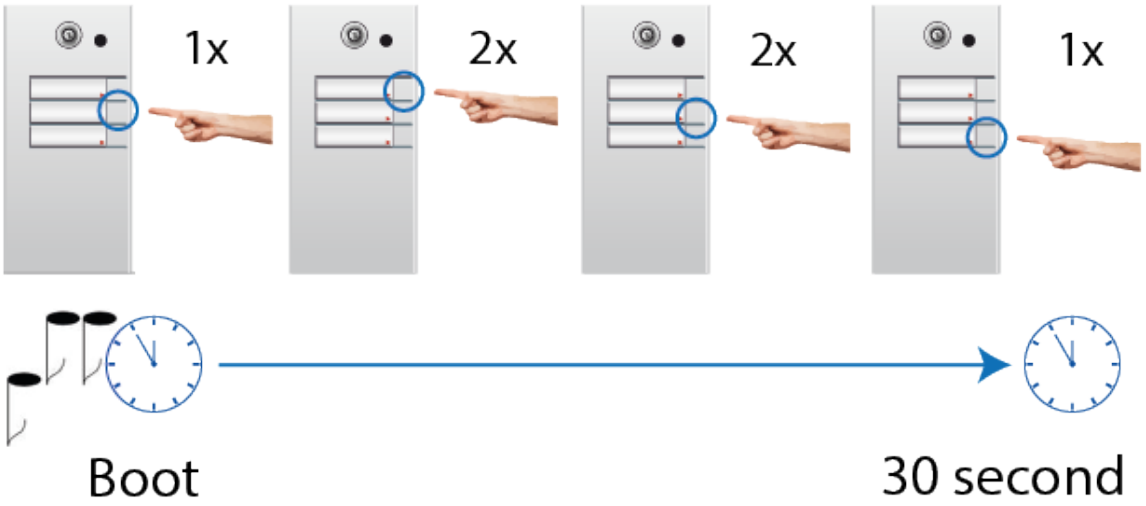


Figure 3.2 Switching to dynamic IP address

  - 5, 4, 4, 5, 5, 6 for 6-buttons modely
- The acoustic signal indicates mode switching.
- Wait until the device is restarted automatically.

> **Note**
>
> - The 2, 1, 1, 2, 2, 3 sequence must be entered within 30 seconds after the first sound signal for security reasons. The inter-digit delay may be 2 s at most.

2N® Helios IP Vario gets the IP address upon restart only if the DHCP server is configured properly.

Mode Switching with 1-Button Models

In case your **2N® Helios IP Vario** device is equipped with 1 button, you can switch the modes using one button only.

- Connect **2N® Helios IP Vario** to the power supply (or, disconnect and reconnect it if already connected).
- Wait for the first acoustic signal .
- Press the quick dial button 15 times.
- The acoustic signal indicates mode switching.
- Wait until the device is restarted automatically.

Figure 3.3 Switching between static and dynamic IP address

Note

- The 15 times 1 sequence must be entered within 30 seconds after the first sound signal for security reasons. The inter-digit delay may be 2 s at most.

The static IP address mode will be switched into the dynamic IP address mode and vice versa upon restart.

3.2 Intercom Control as Viewed by External User

Quick Dialling Buttons

By pushing a quick dialling button on the basic unit you can call to positions 1, 3...6 of the telephone directory (depending on the model type). With extending modules you can use up to 54 quick dialling options.

By pushing a quick dialling button you call the telephone number assigned to the selected telephone directory position. A call set-up is signalled by a long discontinuous tone or any other tone as defined in the attached PBX configuration.

By re-pushing the same button during calling or setting up you can hang up, hang up and call to another telephone number, or activate nothing as defined in the Intercom Configuration / Hardware / Keyboard subsection of Configuration Manual.

You can also hang up the call any time by pushing # if the **Hang-up by #** button is enabled; refer to Intercom Configuration / Hardware / Keyboard subsection of Configuration Manual.

Calling to Phone Book Position

The **2N® Helios IP Vario** telephone directory may contain up to 1999 pre-programmed positions. You can use the quick dialling buttons for positions 1 to 54 only. To retrieve the remaining positions, use the numeric keypad if **Dial Users by Phonebook Position** is enabled; refer to the Intercom Configuration / Hardware / Keyboard subsection of Configuration Manual.

Procedure:

- Enter the position number using the numeric keypad (e.g. 05, 15, 200, 1759 – two digits at least and four digits at most) and push * for confirmation.
- You can also hang up the call any time by pushing # if the **Hang-up by #** button is enabled; refer to Intercom Configuration / Hardware / Keyboard subsection of Configuration Manual.

Calling to User-Defined Telephone Number

If the **Telephone function enable** (refer to the Intercom Configuration / Hardware / Keyboard subsection of Configuration Manual) is selected, you can call the user-defined telephone number using the **2N® Helios IP Vario** numeric keypad.

Procedure:

1. Push *.
2. You can hear the continuous tone from the loudspeaker.
3. Enter the telephone number using the numeric keypad and push * again for confirmation.
4. You can also hang up the call any time by pushing # if the **Hang-up by #** button is enabled; refer to the Intercom Configuration / Hardware / Keyboard

subsection of Configuration Manual.

Incoming Call Answer and Reject

If the automatic incoming call answer is disabled (refer to the Intercom Configuration / Services / Phone / Calls subsection of Configuration Manual), a call coming to **2N® Helios IP Vario** is signalled with loud ringing. Push [*] to answer and [#] to reject the call.

Code Door Opening (Switch Activation)

2N® Helios IP Vario is equipped with a door unlocking switch. To activate the switch enter the valid code (refer to the Intercom Configuration / Hardware / Switches subsection of Configuration Manual) on the numeric keypad.

Procedure:

- Enter the lock 1 or lock 2 activating code using the numeric keypad and push [*].
- A valid code is signalled by a continuous switch activation (lock opening) signalling tone. An invalid code is announced by acoustic signalling  .

User Activation and Deactivation

You can activate or deactivate a user and define call routing to the user telephone numbers using the numeric keypad. For more details refer to the Intercom Configuration / Directory / Phone Book Telephone Directory subsection.of of Configuration Manual.

Procedure:

- Enter the user activation or deactivation code using the numeric keypad and push [*] for confirmation.
- A valid code is announced by acoustic signalling  or  depending on the code type. An invalid code is announced by acoustic signalling  .

Profile Activation and Deactivation

You can activate or deactivate a profile and define call routing to the telephone numbers assigned to the profile using the numeric keypad. For more details refer to the Intercom Configuration / Directory / Time Profiles subsection of Configuration Manual subsection.

Procedure:

- Enter the profile activation or deactivation code using the numeric keypad and push [*] for confirmation.
- A valid code is announced by acoustic signalling  or  depending on the

code type. An invalid code is announced by acoustic signalling  .

3.3 Display-Equipped Intercom as Viewed by External User

Until the display program is uploaded to **2N® Helios IP Vario** , the display shows the following text: **2N Helios IP display is not configured**; refer to the figure below. In this state, **2N® Helios IP Vario** behaves and is controlled like no-display models, see Display-Equipped **2N® Helios IP Vario** Control as Viewed by External User.

With the proper display configuration, the advertisement or electronic name tag mode is displayed upon the **2N® Helios IP Vario** power on as pre-programmed.

The display-equipped **2N® Helios IP Vario** model is controlled using the numeric keypad and quick dialling buttons. Buttons 2, 4, 6 and 8 are cursor keys in the telephone directory mode. Buttons 3 and 6 are functional keys and initiate the action displayed in the right-hand and left-hand screen corners.

Advertisement Mode

One or more images defined in the display program are displayed in the advertisement mode. To quit the ad mode and move to the electronic name tag mode, push any quick dialling button or numeric keypad key.

Electronic Name Tags

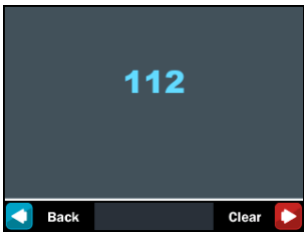
1, 2 or 4 name tags emulating the paper name tags can be displayed in the electronic name tag mode. Push one of the 1, 2, 4 and 5 quick dialling buttons to call the user assigned.

You can also enter the door lock opening codes and activate or deactivate a user or profile in this mode. For steps refer to the no-display **2N® Helios IP Vario** subsection.

Push the quick dialling button 6 to move to the Telephone directory mode and the button to move to the **Calling to number** mode (only if the telephone function is enabled, see **Miscellaneous**).

Calling to Number

If the **Telephone function enable** is selected (see **Miscellaneous**), **2N® Helios IP Vario** can be used for calling to selected telephone numbers in a standard way. Push in the **Electronic name tag** mode to move to this mode.



Push the quick dialling button 3 or the button to return to the electronic name tag mode. To dial and display the number to be called, use the numeric keypad and push for confirmation. Push the quick dialling button 6 to delete and re-enter the last-dialled number if necessary.

Telephone Directory

A structured telephone directory as defined by the display program is displayed in the telephone directory mode. To browse through the telephone directory use the numeric keypad arrow keys (i.e. keys 2, 4, 6 and 8). Use the up and down arrows to move between the items. Push the right arrow to establish a call or move to a subgroup. The key and quick dialling buttons 4 and 5 have the same function as the right arrow. Use the left arrow to return to the superior group.

	
3-line telephone directory	4-line telephone directory

You can also use the telephone directory for retrieving contacts. Push the quick dialling button 6 to switch on the phone directory searching mode.

To retrieve a text, use the numeric keypad. The text to be searched is displayed in the centre of the status line. To delete the last character push the quick dialling button 3.

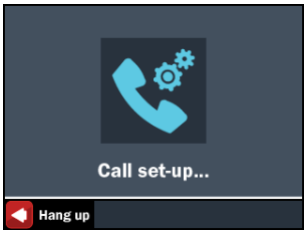
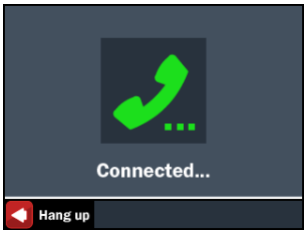
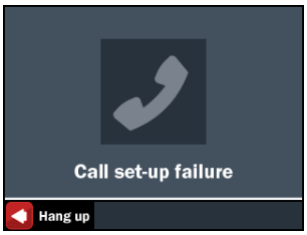
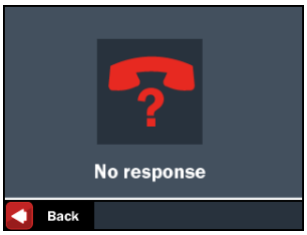
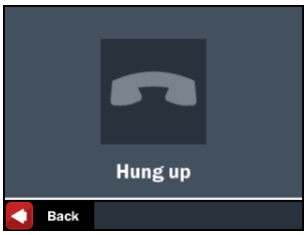
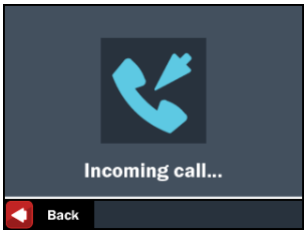
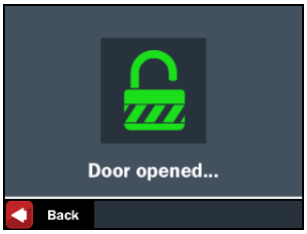
	
Entering the text to be searched	Selecting one of the contacts found

The text string is retrieved on the current level and all sublevels of the telephone directory. The count of contacts found is displayed on the top line. The first 3 (or 4) found contacts are displayed in the central part of the window.

To browse through the contacts found and select the required one, push the quick dialling button 6, thus recovering the arrow function of the numeric keypad.

Status Information

In addition to the above described modes, the **2N® Helios IP Vario** display indicates various device statuses:

		
Call being set up	Ringing – outgoing call	Call connected
		
Call set-up failure	No response	Call terminated
		
Incoming call	Door opened/unlocked	

3.4 Intercom Control as Viewed by Internal User

Call answering

Incoming calls from **2N® Helios IP Vario** can be received like any other call. You can open the lock and activate or deactivate a user or profile during the call using your telephone numeric keypad. The call duration is limited to avoid unintentional **2N® Helios IP Vario** line blocking. Use the Call time limit parameter to set the maximum call duration (refer to the Intercom Configuration / Services / Phone / Calls subsection of Configuration Manual). To prolong a call push the # button on your telephone any time. A short beep 10 s before the call end signals an automatic all termination.

Calling to Helios IP Vario

2N® Helios IP Vario allows to answer an incoming call too. To set the required parameters use the Incoming calls item, refer to the Intercom Configuration / Services / Phone / Calls subsection of Configuration Manual.

Code Door Opening (Switch Activation)

2N® Helios IP Vario is equipped with a door unlocking switch. To activate the switch enter the valid code (refer to the Intercom Configuration / Hardware / Switches subsection of Configuration Manual) on the numeric keypad.

Procedure:

- Enter the lock 1 or lock 2 activating code using your telephone numeric keypad and push ⊠ (confirmation is unnecessary if the Lock code without confirmation option is selected, refer to the Intercom Configuration / Hardware / Switches / Advanced subsection of Configuration Manual).
- A valid code is announced by acoustic signalling  . An invalid code is announced by acoustic signalling 

User Activation and Deactivation

You can activate or deactivate a user and define call routing to the user telephone numbers using the numeric keypad. For more details refer to the Intercom Configuration / Directory / Phone Book subsection of Configuration Manual.

Procedure:

- Enter the user activation or deactivation code using the numeric keypad and push ⊠ for confirmation.
- A valid code is announced by acoustic signalling  or  depending on the code type. An invalid code is announced by acoustic signalling  .

Profile Activation and Deactivation

You can activate or deactivate a profile and define call routing to the telephone numbers assigned to the profile using the numeric keypad. For more details refer to the Intercom Configuration / Directory / Time Profiles subsection of Configuration Manual.

Procedure:

- Enter the profile activation or deactivation code using the numeric keypad and push  for confirmation.
- A valid code is announced by acoustic signalling  or  depending on the code type. An invalid code is announced by acoustic signalling  .

3.5 Maintenance

Cleaning

If used frequently, **2N® Helios IP Vario** gets dirty. To clean it, use a piece of soft cloth moistened with clean water. We recommend you to obey the following principles while cleaning:

- Never use aggressive detergents (such as abrasives or strong disinfectants).
- Use suitable cleaning agents for glass lens cleaning (cleaners for glasses, optic devices screens, etc.).
- Alcohol-based cleaners may be applied.
- Clean the device in dry weather in order to make waste water evaporate quickly.

Future Tag Replacement, Programming Changes

For necessary steps refer to the preceding subsections. Keep the following for future changes:

- This manual
- Unused transparent foil strips for button tags

Caution

- Always use the product for the purpose it was designed and manufactured for, in compliance herewith.
- The manufacturer reserves the right to modify the product in order to improve its qualities.
- **2N® Helios IP Vario** contains no environmentally harmful components. When the product's service life is exhausted and you would like to dispose of it please do so in accordance with applicable legal regulations.

4. Technical Parameters

Signalling protocol

- **SIP (UDP, TCP, TLS)**

Buttons

- **Button design:** Stainless-steel push buttons
- **Count of buttons:** 1, 3 or 6
- **Button extension:** up to 54 buttons
- **Numerical keypad:** optional

Audio

- **Volume control:** Adjustable
- **Full duplex:** Yes (AEC)

Audio stream

- **Protocols:** RTP / RTSP
- **Codecs:** G.711, G.729, G.722, L16/16kHz

Camera

- **Sensor:** 1/4'' colour CMOS
- **Resolution:** 640 (H) x 480 (V)
- **Picture frequency:** Up to 30 snaps/s
- **Sensitivity:** 1.9 V/lux-sec (550 nm)
- **Viewing angle:** 55° (H), 39° (V)
- **Focal length:** 3.11 mm

Video stream

- **Protocols:** RTP / RTSP / HTTP
- **Codecs:** H.263, H.263+, H.264, MPEG-4, M-JPEG
- **IP camera function:** Yes

Interface

- **Power supply:** 12 V ±15 % / 2 A DC or PoE
- **PoE:** PoE 802.3af (Class 0 - 12.95 W)
- **LAN:** 10/100BASE-TX s Auto-MDIX
- **Recommended cabling:** Cat-5e or higher
- **Passive switch:** NO and NC contacts, up to 30 V / 1 A AC/DC
- **Active switch output:** 10 up to 14 V DC depending on power supply (PoE: approx. 14 V; adaptor: same voltage as power supply), max 700 mA

RFID card reader

- **Optional (Part No. 9137430E)**
  - Equipped with two relay outputs, two inputs and Wiegand interface
- **Supported cards 125 kHz:**
  - EM4100, EM4102, HID Prox

Mechanical properties

- **Working temperature:** −20 °C to 55 °C
- **Working relative humidity:** 10 % – 95 % (non-condensing)
- **Storing temperature:**−40 °C to 70 °C
- **Dimensions:** (210 × 100 × 29) mm
- **Weight:** 500 g
- **Covering level:**
  - IP53 when the roof is used (see Mounting Accessories)
  - IP50 when the roof is not used

5. Supplementary Information

Here is what you can find in this section:

5.1 Troubleshooting

For the most frequently asked questions refer to faq.2n.cz.

5.2 Directives, Laws and Regulations

Europe

2N® Helios IP Vario conforms to the following directives and regulations:

Directive 1999/5/EC of the European Parliament and of the Council, of 9 March 1999 – on radio equipment and telecommunications terminal equipment and the mutual recognition of their conformity

Directive 2006/95/EC of the European Parliament and of the Council of 12 December 2006 on the harmonisation of the laws of Member States relating to electrical equipment designed for use within certain voltage limits

Directive 2004/108/EC of the Council of 15 December 2004 on the harmonisation of the laws of Member States relating to electromagnetic compatibility

Commission Regulation (EC) No. 1275/2008, of 17 December 2008, implementing Directive 2005/32/EC of the European Parliament and of the Council with regard to ecodesign requirements for standby and off mode electric power consumption of electrical and electronic household and office equipment

Directive 2011/65/EU of the European Parliament and of the Council of 8 June 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment

Regulation (EC) No. 1907/2006 of the European Parliament and of the Council of 18 December 2006 concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH), establishing a European Chemicals Agency, amending Directive 1999/45/EC and repealing Council Regulation (EEC) No. 793/93 and Commission Regulation (EC) No. 1488/94 as well as Council Directive 76/769/EEC and Commission Directives 91/155/EEC, 93/67/EEC, 93/105/EC and 2000/21/EC

Directive 2012/19/EC of the European Parliament and of the Council of 4 July 2012 on waste electrical and electronic equipment.

Industry Canada

This Class B digital apparatus complies with Canadian ICES-003. / Cet appareil numérique de la classe B est conforme a la norme NMB-003 du Canada.

FCC

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

5.3 General Instructions and Cautions

Please read this User Manual carefully before using the product. Follow all instructions and recommendations included herein.

Any use of the product that is in contradiction with the instructions provided herein may result in malfunction, damage or destruction of the product.

The manufacturer shall not be liable and responsible for any damage incurred as a result of a use of the product other than that included herein, namely undue application and disobedience of the recommendations and warnings in contradiction herewith.

Any use or connection of the product other than those included herein shall be considered undue and the manufacturer shall not be liable for any consequences arisen as a result of such misconduct.

Moreover, the manufacturer shall not be liable for any damage or destruction of the product incurred as a result of misplacement, incompetent installation and/or undue operation and use of the product in contradiction herewith.

The manufacturer assumes no responsibility for any malfunction, damage or destruction of the product caused by incompetent replacement of parts or due to the use of reproduction parts or components.

The manufacturer shall not be liable and responsible for any loss or damage incurred as a result of a natural disaster or any other unfavourable natural condition.

The manufacturer shall not be held liable for any damage of the product arising during the shipping thereof.

The manufacturer shall not make any warrant with regard to data loss or damage.

The manufacturer shall not be liable and responsible for any direct or indirect damage incurred as a result of a use of the product in contradiction herewith or a failure of the product due to a use in contradiction herewith.

All applicable legal regulations concerning the product installation and use as well as provisions of technical standards on electric installations have to be obeyed. The manufacturer shall not be liable and responsible for damage or destruction of the product or damage incurred by the consumer in case the product is used and handled contrary to the said regulations and provisions.

The consumer shall, at its own expense, obtain software protection of the product. The manufacturer shall not be held liable and responsible for any damage incurred as a result of the use of deficient or substandard security software.

The consumer shall, without delay, change the access password for the product after installation. The manufacturer shall not be held liable or responsible for any damage incurred by the consumer in connection with the use of the original password.

The manufacturer also assumes no responsibility for additional costs incurred by the consumer as a result of making calls using a line with an increased tariff.

Electric Waste and Used Battery Pack Handling

Do not place used electric devices and battery packs into municipal waste containers. An undue disposal thereof might impair the environment!

Deliver your expired electric appliances and battery packs removed from them to dedicated dumpsites or containers or give them back to the dealer or manufacturer for environmental-friendly disposal. The dealer or manufacturer shall take the product back free of charge and without requiring another purchase. Make sure that the devices to be disposed of are complete.

Do not throw battery packs into fire. Battery packs may not be taken into parts or short-circuited either.

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